

| <b>Q1. Which of the following industry categories best describes the type of business your company is engaged in?</b>   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Engineering and Construction</b>   | 5%           | 0%               | 4%          | 7%           | 8%          | 0%                    | 7%            | 6%                    | 3%                             | 7%             | 9%                      |
| <b>Food and Beverage</b>  | 5%           | 8%               | 8%          | 2%           | 3%          | 11%                   | 5%            | 2%                    | 4%                             | 4%             | 9%                      |
| <b>Education or Healthcare</b>  | 13%          | 8%               | 6%          | 14%          | 18%         | 19%                   | 5%            | 13%                   | 13%                            | 15%            | 3%                      |
| <b>Finance, Insurance or Real Estate</b>  | 17%          | 11%              | 19%         | 16%          | 21%         | 9%                    | 13%           | 23%                   | 20%                            | 16%            | 9%                      |
| <b>Manufacturing</b>  | 4%           | 2%               | 4%          | 11%          | 3%          | 2%                    | 5%            | 6%                    | 2%                             | 8%             | 3%                      |
| <b>Retail</b>   | 4%           | 0%               | 6%          | 2%           | 0%          | 0%                    | 7%            | 0%                    | 2%                             | 4%             | 6%                      |
| <b>Entertainment, Sports and Media</b>  | 16%          | 21%              | 15%         | 16%          | 13%         | 20%                   | 20%           | 11%                   | 16%                            | 13%            | 23%                     |
| <b>Technology and Information Services</b>  | 10%          | 17%              | 8%          | 5%           | 11%         | 13%                   | 8%            | 10%                   | 11%                            | 8%             | 9%                      |
| <b>Wholesale and Distribution</b>   | 4%           | 4%               | 9%          | 5%           | 0%          | 4%                    | 2%            | 6%                    | 6%                             | 2%             | 3%                      |
| <b>Professional Services</b>  | 13%          | 19%              | 8%          | 14%          | 15%         | 13%                   | 11%           | 15%                   | 14%                            | 12%            | 11%                     |
| <b>Service</b>  | 10%          | 11%              | 15%         | 9%           | 7%          | 9%                    | 18%           | 7%                    | 8%                             | 11%            | 17%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q2. As you think about the current business or economic conditions in New York City as compared to one year ago, that is, before the Coronavirus pandemic, would you say they are considerably better, a little better, about the same, a little worse, or considerably worse?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Considerably better</b>  | 3%           | 2%               | 2%          | 5%           | 2%          | 2%                    | 3%            | 3%                    | 3%                             | 3%             | 0%                      |
| <b>A little better</b>  | 13%          | 8%               | 13%         | 16%          | 10%         | 17%                   | 7%            | 14%                   | 14%                            | 13%            | 9%                      |
| <b>About the same</b>   | 6%           | 8%               | 9%          | 5%           | 7%          | 4%                    | 10%           | 7%                    | 7%                             | 7%             | 6%                      |
| <b>A little worse</b>   | 19%          | 19%              | 17%         | 18%          | 21%         | 19%                   | 18%           | 20%                   | 20%                            | 20%            | 17%                     |
| <b>Considerably worse</b>   | 59%          | 64%              | 58%         | 56%          | 61%         | 59%                   | 62%           | 57%                   | 57%                            | 58%            | 69%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q3. Looking forward from today through the end of the year, that is, the entire 2021 year, how would you describe your expectations for the economy in New York City?</b>  |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Considerably better</b>  | 18%          | 13%              | 19%         | 23%          | 15%         | 20%                   | 11%           | 21%                   | 22%                            | 15%            | 3%                      |
| <b>A little better</b>  | 46%          | 51%              | 45%         | 47%          | 43%         | 52%                   | 49%           | 42%                   | 43%                            | 55%            | 31%                     |
| <b>About the same</b>   | 13%          | 19%              | 13%         | 5%           | 13%         | 13%                   | 15%           | 10%                   | 11%                            | 12%            | 23%                     |
| <b>A little worse</b>   | 9%           | 8%               | 6%          | 7%           | 10%         | 2%                    | 8%            | 10%                   | 10%                            | 9%             | 6%                      |
| <b>Considerably worse</b>   | 15%          | 9%               | 17%         | 18%          | 20%         | 13%                   | 16%           | 17%                   | 14%                            | 9%             | 37%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |

| <b>Q4. Now thinking specifically about your company, what are your expectations for revenue through the end of the year 2021?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Grow substantially</b>   | 7%           | 6%               | 6%          | 7%           | 8%          | 7%                    | 3%            | 8%                    | 13%                            | 1%             | 0%                      |
| <b>Grow moderately</b>  | 47%          | 42%              | 49%         | 53%          | 48%         | 46%                   | 39%           | 52%                   | 56%                            | 43%            | 23%                     |
| <b>Stay about the same</b>  | 23%          | 28%              | 23%         | 19%          | 23%         | 26%                   | 26%           | 22%                   | 22%                            | 28%            | 14%                     |
| <b>Decrease moderately</b>  | 13%          | 8%               | 15%         | 14%          | 13%         | 4%                    | 18%           | 13%                   | 5%                             | 21%            | 20%                     |
| <b>Decrease substantially</b>   | 10%          | 17%              | 8%          | 7%           | 8%          | 17%                   | 13%           | 5%                    | 4%                             | 7%             | 43%                     |

| <b>Q5. Please think quickly about profitability. Between today and the end of the calendar year 2021 do you expect your profits to...?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Grow substantially</b>  | 6%           | 6%               | 4%          | 5%           | 10%         | 6%                    | 3%            | 8%                    | 12%                            | 0%             | 0%                      |
| <b>Grow moderately</b>   | 36%          | 30%              | 28%         | 37%          | 44%         | 39%                   | 23%           | 41%                   | 45%                            | 33%            | 9%                      |
| <b>Stay about the same</b>   | 32%          | 40%              | 38%         | 32%          | 21%         | 37%                   | 33%           | 30%                   | 30%                            | 39%            | 23%                     |
| <b>Decrease moderately</b>   | 15%          | 15%              | 17%         | 19%          | 13%         | 4%                    | 28%           | 15%                   | 7%                             | 22%            | 23%                     |
| <b>Decrease substantially</b>  | 11%          | 9%               | 13%         | 7%           | 11%         | 15%                   | 13%           | 7%                    | 5%                             | 7%             | 46%                     |

| <b>Q6. Businesses and the executives that direct them strive to enhance profitability in many ways. Through which of the following strategies do you plan to MOST enhance your company's profitability over the next year?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Market/demand growth</b>  | 59%          | 62%              | 62%         | 56%          | 61%         | 60%                   | 64%           | 59%                   | 74%                            | 46%            | 41%                     |
| <b>Cost reduction</b>  | 18%          | 15%              | 19%         | 18%          | 15%         | 13%                   | 16%           | 18%                   | 11%                            | 24%            | 26%                     |
| <b>Price increase</b>  | 7%           | 0%               | 8%          | 14%          | 3%          | 2%                    | 7%            | 7%                    | 4%                             | 10%            | 9%                      |
| <b>New technology</b>  | 9%           | 15%              | 6%          | 5%           | 11%         | 19%                   | 5%            | 7%                    | 8%                             | 11%            | 9%                      |
| <b>Other</b>   | 7%           | 8%               | 6%          | 7%           | 10%         | 6%                    | 8%            | 9%                    | 3%                             | 10%            | 15%                     |

**Q7. Please indicate which of the following are priorities for your company now and through 2021.**

|                                      | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|--------------------------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                                      | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Growth within existing markets       | 71%       | 71% | 68%  | 75%   | 69%  | 66%            | 67%    | 73%            | 78%                     | 67%     | 52%              |
| Starting new product lines           | 23%       | 25% | 23%  | 18%   | 22%  | 25%            | 11%    | 27%            | 27%                     | 20%     | 15%              |
| Entry into new markets               | 37%       | 40% | 38%  | 30%   | 46%  | 38%            | 33%    | 41%            | 43%                     | 32%     | 24%              |
| Obtaining government support         | 30%       | 33% | 38%  | 35%   | 19%  | 40%            | 33%    | 25%            | 26%                     | 30%     | 45%              |
| Acquisition of new businesses        | 11%       | 6%  | 4%   | 7%    | 25%  | 2%             | 8%     | 18%            | 15%                     | 10%     | 3%               |
| Technology innovation                | 37%       | 29% | 34%  | 33%   | 47%  | 38%            | 20%    | 44%            | 44%                     | 31%     | 24%              |
| Construction of new locations        | 6%        | 2%  | 6%   | 4%    | 8%   | 6%             | 7%     | 4%             | 7%                      | 4%      | 6%               |
| Internal restructuring               | 29%       | 17% | 38%  | 28%   | 29%  | 17%            | 36%    | 28%            | 27%                     | 27%     | 45%              |
| Managing revenue to sustain business | 56%       | 60% | 55%  | 67%   | 51%  | 53%            | 62%    | 54%            | 48%                     | 57%     | 82%              |
| Keeping employees safe from COVID-19 | 60%       | 42% | 62%  | 60%   | 71%  | 49%            | 51%    | 67%            | 58%                     | 67%     | 48%              |
| Adapting business to remote work     | 35%       | 29% | 45%  | 28%   | 39%  | 28%            | 33%    | 40%            | 34%                     | 36%     | 36%              |

**Q8. Now thinking about the people that work for your company, between today and the end of 2021, do you plan to...?**

|                                       | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|---------------------------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                                       | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Substantially increase your workforce | 5%        | 2%  | 2%   | 7%    | 7%   | 7%             | 0%     | 6%             | 10%                     | 0%      | 3%               |
| Moderately increase your workforce    | 36%       | 28% | 36%  | 51%   | 35%  | 31%            | 30%    | 43%            | 48%                     | 29%     | 17%              |
| Remain about the same                 | 48%       | 60% | 53%  | 35%   | 42%  | 52%            | 59%    | 39%            | 37%                     | 59%     | 54%              |
| Decrease your workforce               | 10%       | 9%  | 9%   | 7%    | 17%  | 9%             | 11%    | 11%            | 5%                      | 12%     | 26%              |

| <b>Q9. And thinking about challenges that your company faces, which of the following are you concerned with?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Existing U.S. competition  | 18%          | 13%              | 15%         | 14%          | 28%         | 11%                   | 11%           | 23%                   | 24%                            | 12%            | 11%                     |
| Governmental regulation  | 30%          | 25%              | 36%         | 21%          | 43%         | 26%                   | 28%           | 37%                   | 30%                            | 29%            | 31%                     |
| Taxation   | 39%          | 42%              | 40%         | 47%          | 34%         | 43%                   | 36%           | 42%                   | 33%                            | 40%            | 57%                     |
| Foreign competition  | 5%           | 0%               | 4%          | 2%           | 11%         | 2%                    | 0%            | 8%                    | 5%                             | 5%             | 3%                      |
| Energy costs   | 10%          | 9%               | 11%         | 16%          | 7%          | 15%                   | 11%           | 8%                    | 5%                             | 14%            | 20%                     |
| Risk management  | 20%          | 6%               | 25%         | 23%          | 25%         | 9%                    | 20%           | 25%                   | 25%                            | 13%            | 17%                     |
| Adverse economic conditions  | 59%          | 64%              | 57%         | 60%          | 62%         | 63%                   | 61%           | 58%                   | 59%                            | 55%            | 71%                     |
| Health care costs  | 33%          | 26%              | 30%         | 44%          | 33%         | 20%                   | 43%           | 33%                   | 28%                            | 36%            | 46%                     |
| Global political instability   | 25%          | 28%              | 32%         | 19%          | 23%         | 22%                   | 30%           | 25%                   | 27%                            | 20%            | 34%                     |
| Rising supplier costs  | 23%          | 17%              | 34%         | 26%          | 13%         | 20%                   | 21%           | 23%                   | 19%                            | 24%            | 34%                     |
| Human resources  | 25%          | 6%               | 23%         | 28%          | 38%         | 11%                   | 16%           | 32%                   | 26%                            | 25%            | 20%                     |
| Cash flow  | 48%          | 64%              | 45%         | 49%          | 34%         | 65%                   | 64%           | 31%                   | 39%                            | 48%            | 77%                     |
| Ability to obtain suitable financing   | 18%          | 25%              | 13%         | 19%          | 13%         | 19%                   | 23%           | 14%                   | 16%                            | 14%            | 34%                     |
| U.S. trade agreements  | 8%           | 6%               | 11%         | 9%           | 5%          | 4%                    | 10%           | 9%                    | 7%                             | 9%             | 9%                      |
| Continuing impact of COVID-19  | 73%          | 58%              | 75%         | 75%          | 79%         | 69%                   | 64%           | 77%                   | 70%                            | 73%            | 86%                     |
| Technology/Broadband limitations   | 7%           | 6%               | 6%          | 5%           | 10%         | 6%                    | 7%            | 9%                    | 7%                             | 7%             | 6%                      |

| <b>Q10. Overall, do you expect 2021 to be a better year financially for your company than 2020 was, about the same as 2020 or worse financially for your company than 2020 was?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Better than 2020  | 50%          | 38%              | 51%         | 60%          | 54%         | 48%                   | 38%           | 59%                   | 67%                            | 35%            | 26%                     |
| About the same as 2020  | 35%          | 45%              | 36%         | 28%          | 30%         | 39%                   | 39%           | 30%                   | 29%                            | 46%            | 34%                     |
| Worse than 2020   | 15%          | 17%              | 13%         | 12%          | 16%         | 13%                   | 23%           | 11%                   | 4%                             | 20%            | 40%                     |

| <b>Q11. Thinking specifically about New York City and the relationship between the city government and businesses like yours, overall would you say the government of the City of New York is doing an excellent, good, fair or poor job of creating a business climate in which companies like yours can succeed?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Excellent  | 2%           | 6%               | 2%          | 0%           | 2%          | 7%                    | 0%            | 1%                    | 3%                             | 2%             | 0%                      |
| Good   | 15%          | 9%               | 15%         | 9%           | 20%         | 13%                   | 10%           | 17%                   | 16%                            | 14%            | 14%                     |
| Fair   | 33%          | 42%              | 32%         | 33%          | 28%         | 41%                   | 26%           | 33%                   | 37%                            | 33%            | 23%                     |
| Poor   | 49%          | 43%              | 51%         | 58%          | 51%         | 39%                   | 64%           | 50%                   | 44%                            | 51%            | 63%                     |

| <b>Q12. Of the following, what would like to see the Mayor and City government focus on?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Tax Reform</b>  | 37%          | 34%              | 38%         | 32%          | 41%         | 33%                   | 31%           | 39%                   | 34%                            | 38%            | 43%                     |
| <b>Stimulating tourism</b>   | 40%          | 38%              | 42%         | 40%          | 43%         | 37%                   | 44%           | 42%                   | 38%                            | 42%            | 46%                     |
| <b>Re-opening schools for fulltime in-person instruction</b>                                 | 55%          | 38%              | 55%         | 65%          | 66%         | 48%                   | 51%           | 63%                   | 51%                            | 59%            | 60%                     |
| <b>Vaccinating New Yorkers</b>   | 71%          | 66%              | 72%         | 68%          | 85%         | 65%                   | 62%           | 82%                   | 70%                            | 78%            | 60%                     |
| <b>Energy Infrastructure</b>   | 16%          | 15%              | 13%         | 12%          | 23%         | 19%                   | 10%           | 17%                   | 15%                            | 20%            | 14%                     |
| <b>Business Recovery Incentives</b>  | 59%          | 68%              | 57%         | 54%          | 62%         | 72%                   | 59%           | 56%                   | 56%                            | 58%            | 77%                     |
| <b>Identifying new sources of revenue</b>  | 25%          | 32%              | 23%         | 14%          | 26%         | 41%                   | 16%           | 21%                   | 29%                            | 20%            | 26%                     |
| <b>Spending Cuts/Addressing city's budget imbalance</b>                                      | 32%          | 28%              | 26%         | 37%          | 39%         | 26%                   | 25%           | 41%                   | 34%                            | 30%            | 29%                     |
| <b>Zoning, housing, construction</b>   | 22%          | 15%              | 15%         | 25%          | 30%         | 22%                   | 13%           | 26%                   | 23%                            | 21%            | 20%                     |
| <b>Transit and transportation</b>  | 50%          | 49%              | 51%         | 49%          | 57%         | 48%                   | 39%           | 58%                   | 52%                            | 52%            | 37%                     |
| <b>Technology Infrastructure</b>   | 27%          | 25%              | 21%         | 23%          | 36%         | 22%                   | 23%           | 31%                   | 29%                            | 27%            | 17%                     |
| <b>Homelessness and serving indigent population</b>  | 56%          | 53%              | 57%         | 51%          | 64%         | 56%                   | 54%           | 58%                   | 60%                            | 55%            | 46%                     |
| <b>Crime/gun violence</b>  | 49%          | 45%              | 40%         | 65%          | 52%         | 37%                   | 51%           | 57%                   | 53%                            | 46%            | 46%                     |
| <b>Other</b>   | 13%          | 13%              | 17%         | 5%           | 11%         | 13%                   | 16%           | 9%                    | 11%                            | 10%            | 26%                     |

| <b>Q13. How confident are you in the ability of the government of the City of New York to improve the business climate for businesses like yours here in the city over the next year?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very confident</b>   | 4%           | 4%               | 4%          | 0%           | 3%          | 7%                    | 0%            | 2%                    | 6%                             | 2%             | 0%                      |
| <b>Somewhat confident</b>   | 29%          | 34%              | 21%         | 26%          | 26%         | 39%                   | 15%           | 28%                   | 27%                            | 34%            | 23%                     |
| <b>Not very confident</b>   | 35%          | 36%              | 43%         | 28%          | 39%         | 33%                   | 41%           | 36%                   | 37%                            | 34%            | 31%                     |
| <b>Not at all confident</b>   | 32%          | 26%              | 32%         | 46%          | 31%         | 20%                   | 44%           | 35%                   | 30%                            | 30%            | 46%                     |

**Q14\_1. As you probably know, New York City will be using a ranked-choice voting system in the upcoming Democratic Mayoral Primary. In keeping with that system, please rank your FIRST choice among the following current Mayoral candidates.**

|                   | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                   | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Andrew Yang       | 29%       | 36% | 26%  | 26%   | 31%  | 28%            | 36%    | 27%            | 35%                     | 22%     | 27%              |
| Carlos Menchaca   | 1%        | 0%  | 3%   | 0%    | 0%   | 0%             | 2%     | 0%             | 0%                      | 0%      | 5%               |
| Dianne Morales    | 1%        | 0%  | 3%   | 0%    | 0%   | 0%             | 2%     | 0%             | 1%                      | 0%      | 0%               |
| Eric Adams        | 10%       | 18% | 5%   | 5%    | 8%   | 26%            | 4%     | 4%             | 7%                      | 14%     | 9%               |
| John Catsimatidis | 14%       | 5%  | 18%  | 19%   | 17%  | 2%             | 24%    | 16%            | 9%                      | 18%     | 23%              |
| Kathryn Garcia    | 3%        | 2%  | 0%   | 2%    | 4%   | 2%             | 0%     | 4%             | 2%                      | 6%      | 0%               |
| Loree Sutton      | 2%        | 0%  | 3%   | 0%    | 2%   | 2%             | 2%     | 1%             | 1%                      | 1%      | 0%               |
| Maya Wiley        | 5%        | 9%  | 3%   | 7%    | 0%   | 9%             | 2%     | 4%             | 5%                      | 3%      | 9%               |
| Ray McGuire       | 20%       | 7%  | 26%  | 26%   | 23%  | 9%             | 13%    | 27%            | 20%                     | 24%     | 5%               |
| Scott Stringer    | 8%        | 11% | 8%   | 2%    | 10%  | 12%            | 7%     | 7%             | 6%                      | 7%      | 23%              |
| Shaun Donovan     | 8%        | 11% | 5%   | 14%   | 4%   | 9%             | 7%     | 10%            | 13%                     | 6%      | 0%               |

**Q14\_2. As you probably know, New York City will be using a ranked-choice voting system in the upcoming Democratic Mayoral Primary. In keeping with that system, please rank your SECOND choice among the following current Mayoral candidates.**

|                   | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                   | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Andrew Yang       | 23%       | 32% | 19%  | 13%   | 24%  | 25%            | 30%    | 18%            | 15%                     | 26%     | 53%              |
| Carlos Menchaca   | 2%        | 3%  | 3%   | 3%    | 2%   | 5%             | 3%     | 1%             | 2%                      | 3%      | 0%               |
| Dianne Morales    | 2%        | 3%  | 0%   | 3%    | 0%   | 5%             | 0%     | 1%             | 2%                      | 2%      | 7%               |
| Eric Adams        | 8%        | 16% | 6%   | 3%    | 9%   | 15%            | 7%     | 6%             | 7%                      | 8%      | 13%              |
| John Catsimatidis | 5%        | 3%  | 6%   | 5%    | 9%   | 0%             | 10%    | 7%             | 4%                      | 8%      | 7%               |
| Kathryn Garcia    | 4%        | 3%  | 3%   | 8%    | 4%   | 5%             | 3%     | 5%             | 5%                      | 5%      | 0%               |
| Loree Sutton      | 2%        | 0%  | 0%   | 0%    | 7%   | 0%             | 0%     | 4%             | 4%                      | 0%      | 0%               |
| Maya Wiley        | 10%       | 5%  | 13%  | 5%    | 13%  | 5%             | 10%    | 12%            | 7%                      | 15%     | 0%               |
| Ray McGuire       | 10%       | 5%  | 13%  | 18%   | 9%   | 5%             | 10%    | 14%            | 14%                     | 8%      | 0%               |
| Scott Stringer    | 22%       | 24% | 19%  | 29%   | 15%  | 28%            | 17%    | 20%            | 27%                     | 15%     | 20%              |
| Shaun Donovan     | 11%       | 5%  | 16%  | 13%   | 9%   | 8%             | 10%    | 13%            | 12%                     | 12%     | 0%               |

**Q14\_3. As you probably know, New York City will be using a ranked-choice voting system in the upcoming Democratic Mayoral Primary. In keeping with that system, please rank your THIRD choice among the following current Mayoral candidates.**

|                   | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                   | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Andrew Yang       | 13%       | 6%  | 14%  | 22%   | 10%  | 13%            | 12%    | 14%            | 18%                     | 9%      | 0%               |
| Carlos Menchaca   | 2%        | 3%  | 0%   | 0%    | 2%   | 5%             | 0%     | 0%             | 1%                      | 0%      | 15%              |
| Dianne Morales    | 6%        | 9%  | 0%   | 6%    | 2%   | 8%             | 0%     | 5%             | 7%                      | 5%      | 0%               |
| Eric Adams        | 14%       | 18% | 17%  | 6%    | 20%  | 18%            | 8%     | 14%            | 12%                     | 12%     | 31%              |
| John Catsimatidis | 6%        | 3%  | 3%   | 8%    | 10%  | 5%             | 4%     | 8%             | 7%                      | 5%      | 0%               |
| Kathryn Garcia    | 11%       | 12% | 0%   | 19%   | 12%  | 8%             | 8%     | 14%            | 10%                     | 12%     | 15%              |
| Loree Sutton      | 3%        | 6%  | 7%   | 3%    | 0%   | 5%             | 8%     | 1%             | 1%                      | 7%      | 0%               |
| Maya Wiley        | 10%       | 18% | 10%  | 8%    | 5%   | 18%            | 12%    | 6%             | 9%                      | 11%     | 15%              |
| Ray McGuire       | 10%       | 9%  | 14%  | 11%   | 7%   | 3%             | 23%    | 9%             | 9%                      | 12%     | 8%               |
| Scott Stringer    | 13%       | 15% | 17%  | 6%    | 15%  | 13%            | 15%    | 13%            | 13%                     | 12%     | 15%              |
| Shaun Donovan     | 12%       | 3%  | 17%  | 11%   | 17%  | 3%             | 12%    | 16%            | 12%                     | 14%     | 0%               |

**Q14\_4. Top three candidates chosen.**

|                   | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-------------------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|                   | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Andrew Yang       | 53%       | 78% | 44%  | 36%   | 49%  | 78%            | 56%    | 39%            | 57%                     | 43%     | 65%              |
| Ray McGuire       | 30%       | 14% | 35%  | 41%   | 31%  | 16%            | 17%    | 42%            | 33%                     | 32%     | 6%               |
| John Catsimatidis | 18%       | 8%  | 21%  | 23%   | 21%  | 6%             | 27%    | 19%            | 10%                     | 25%     | 29%              |

**Q15\_1. Would you say COVID-19 has increased, decreased, or had no impact on: Demand for your product(s)/service(s)?**

|           | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-----------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|           | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Increased | 27%       | 21% | 28%  | 30%   | 33%  | 26%            | 21%    | 32%            | 38%                     | 18%     | 9%               |
| Decreased | 58%       | 70% | 60%  | 54%   | 43%  | 65%            | 70%    | 45%            | 44%                     | 66%     | 89%              |
| No Impact | 15%       | 9%  | 11%  | 16%   | 25%  | 9%             | 8%     | 23%            | 18%                     | 15%     | 3%               |

**Q15\_2. Would you say COVID-19 has increased, decreased, or had no impact on: Your revenue?**

|           | Employees |     |      |       |      | Revenue        |        |                | Business after pandemic |         |                  |
|-----------|-----------|-----|------|-------|------|----------------|--------|----------------|-------------------------|---------|------------------|
|           | Total     | 1-5 | 6-19 | 20-99 | 100+ | Less than \$1M | \$1-5M | More than \$5M | Stronger                | Survive | Taken large toll |
| Increased | 14%       | 13% | 13%  | 14%   | 13%  | 13%            | 10%    | 15%            | 20%                     | 8%      | 6%               |
| Decreased | 73%       | 79% | 79%  | 70%   | 62%  | 80%            | 80%    | 66%            | 65%                     | 76%     | 91%              |
| No Impact | 14%       | 8%  | 8%   | 16%   | 25%  | 7%             | 10%    | 19%            | 15%                     | 16%     | 3%               |

| <b>Q15_3. Would you say COVID-19 has increased, decreased, or had no impact on: Your profitability?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Increased</b>  | 12%          | 9%               | 9%          | 18%          | 15%         | 9%                    | 5%            | 18%                   | 20%                            | 5%             | 0%                      |
| <b>Decreased</b>  | 75%          | 81%              | 75%         | 72%          | 70%         | 81%                   | 82%           | 68%                   | 63%                            | 82%            | 100%                    |
| <b>No Impact</b>  | 13%          | 9%               | 15%         | 11%          | 15%         | 9%                    | 13%           | 14%                   | 16%                            | 13%            | 0%                      |

| <b>Q15_4. Would you say COVID-19 has increased, decreased, or had no impact on: The size of your workforce?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Increased</b>  | 8%           | 2%               | 13%         | 7%           | 10%         | 4%                    | 5%            | 11%                   | 14%                            | 3%             | 0%                      |
| <b>Decreased</b>  | 57%          | 53%              | 57%         | 56%          | 61%         | 54%                   | 69%           | 52%                   | 46%                            | 60%            | 89%                     |
| <b>No Impact</b>  | 35%          | 45%              | 30%         | 37%          | 30%         | 43%                   | 26%           | 37%                   | 40%                            | 37%            | 11%                     |

| <b>Q15_5. Would you say COVID-19 has increased, decreased, or had no impact on: Your cost of doing business?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Increased</b>   | 59%          | 49%              | 64%         | 67%          | 57%         | 52%                   | 59%           | 62%                   | 53%                            | 62%            | 69%                     |
| <b>Decreased</b>   | 23%          | 21%              | 13%         | 19%          | 34%         | 17%                   | 18%           | 28%                   | 27%                            | 17%            | 20%                     |
| <b>No Impact</b>   | 19%          | 30%              | 23%         | 14%          | 8%          | 31%                   | 23%           | 10%                   | 20%                            | 21%            | 11%                     |

| <b>Q16_1. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Increased ability for employees to work at home.</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>   | 76%          | 66%              | 75%         | 79%          | 83%         | 60%                   | 73%           | 85%                   | 82%                            | 67%            | 74%                     |
| <b>Plan to make this change within 6 months</b>   | 2%           | 2%               | 0%          | 2%           | 2%          | 2%                    | 0%            | 2%                    | 2%                             | 1%             | 3%                      |
| <b>Do not plan to make this change</b>  | 23%          | 32%              | 25%         | 19%          | 15%         | 38%                   | 27%           | 13%                   | 17%                            | 31%            | 23%                     |

| <b>Q16_2. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Reduced amount of office space.</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>  | 27%          | 30%              | 31%         | 18%          | 24%         | 28%                   | 34%           | 21%                   | 32%                            | 15%            | 34%                     |
| <b>Plan to make this change within 6 months</b>  | 19%          | 4%               | 21%         | 27%          | 26%         | 6%                    | 15%           | 29%                   | 17%                            | 22%            | 20%                     |
| <b>Do not plan to make this change</b>   | 54%          | 66%              | 48%         | 55%          | 50%         | 66%                   | 51%           | 50%                   | 50%                            | 63%            | 46%                     |



| <b>Q16_3. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Added new COVID-19 specific products or services.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>  | 47%              | 48%        | 29%         | 52%          | 57%         | 47%                   | 41%           | 50%                   | 52%                            | 41%            | 40%                     |
| <b>Plan to make this change within 6 months</b>  | 6%               | 0%         | 6%          | 7%           | 10%         | 8%                    | 2%            | 7%                    | 9%                             | 2%             | 3%                      |
| <b>Do not plan to make this change</b>   | 48%              | 52%        | 65%         | 41%          | 33%         | 45%                   | 58%           | 42%                   | 39%                            | 56%            | 57%                     |
| <b>Q16_4. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Reduced business travel.</b>                          |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>  | 82%              | 77%        | 77%         | 86%          | 88%         | 75%                   | 75%           | 89%                   | 88%                            | 78%            | 69%                     |
| <b>Plan to make this change within 6 months</b>  | 2%               | 2%         | 2%          | 2%           | 2%          | 4%                    | 3%            | 1%                    | 2%                             | 1%             | 6%                      |
| <b>Do not plan to make this change</b>   | 16%              | 21%        | 21%         | 13%          | 10%         | 21%                   | 22%           | 10%                   | 11%                            | 21%            | 26%                     |
| <b>Q16_5. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Constructed/acquired new space or locations.</b>      |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>  | 14%              | 11%        | 8%          | 7%           | 24%         | 11%                   | 10%           | 16%                   | 16%                            | 11%            | 17%                     |
| <b>Plan to make this change within 6 months</b>  | 13%              | 4%         | 21%         | 20%          | 5%          | 13%                   | 15%           | 11%                   | 13%                            | 16%            | 9%                      |
| <b>Do not plan to make this change</b>   | 73%              | 85%        | 71%         | 73%          | 71%         | 76%                   | 75%           | 73%                   | 72%                            | 72%            | 74%                     |
| <b>Q16_6. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Reduced workforce.</b>                                |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>  | 44%              | 34%        | 45%         | 50%          | 54%         | 34%                   | 54%           | 46%                   | 40%                            | 42%            | 66%                     |
| <b>Plan to make this change within 6 months</b>  | 9%               | 6%         | 9%          | 4%           | 12%         | 6%                    | 8%            | 9%                    | 5%                             | 10%            | 17%                     |
| <b>Do not plan to make this change</b>   | 47%              | 60%        | 45%         | 46%          | 34%         | 60%                   | 38%           | 46%                   | 55%                            | 48%            | 17%                     |

| <b>Q16_7. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Enhanced e-commerce ability.</b>                                 |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>   | 46%          | 43%              | 47%         | 33%          | 56%         | 50%                   | 45%           | 44%                   | 53%                            | 36%            | 49%                     |
| <b>Plan to make this change within 6 months</b>   | 11%          | 21%              | 8%          | 7%           | 10%         | 19%                   | 8%            | 9%                    | 8%                             | 13%            | 17%                     |
| <b>Do not plan to make this change</b>  | 43%          | 36%              | 45%         | 59%          | 34%         | 31%                   | 47%           | 47%                   | 39%                            | 52%            | 34%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q16_8. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change:<br/>Increased ability to interact with clients via the internet.</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Already made this change</b>   | 86%          | 79%              | 87%         | 87%          | 90%         | 79%                   | 80%           | 92%                   | 90%                            | 84%            | 74%                     |
| <b>Plan to make this change within 6 months</b>   | 5%           | 9%               | 2%          | 4%           | 2%          | 6%                    | 8%            | 1%                    | 3%                             | 3%             | 12%                     |
| <b>Do not plan to make this change</b>  | 10%          | 11%              | 12%         | 9%           | 8%          | 15%                   | 11%           | 7%                    | 7%                             | 12%            | 15%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q16A_1. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Increased ability for employees to work at home.</b>  |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>   | 81%          | 80%              | 89%         | 74%          | 82%         | 77%                   | 86%           | 80%                   | 82%                            | 82%            | 74%                     |
| <b>Do not plan to keep this change</b>  | 19%          | 20%              | 11%         | 26%          | 18%         | 23%                   | 14%           | 20%                   | 18%                            | 18%            | 26%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q16A_2. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Reduced amount of office space.</b>   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>   | 86%          | 89%              | 96%         | 84%          | 76%         | 83%                   | 93%           | 82%                   | 83%                            | 88%            | 95%                     |
| <b>Do not plan to keep this change</b>  | 14%          | 11%              | 4%          | 16%          | 24%         | 17%                   | 7%            | 18%                   | 17%                            | 13%            | 5%                      |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q16A_3. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Added new COVID-19 specific products or services.</b>   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>   | 78%          | 84%              | 61%         | 69%          | 85%         | 90%                   | 72%           | 73%                   | 73%                            | 83%            | 87%                     |
| <b>Do not plan to keep this change</b>  | 22%          | 16%              | 39%         | 31%          | 15%         | 10%                   | 28%           | 27%                   | 27%                            | 17%            | 13%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |

| <b>Q16A_4. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Reduced business travel.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>  | 54%              | 49%        | 56%         | 56%          | 52%         | 54%                   | 64%           | 48%                   | 50%                            | 60%            | 58%                     |
| <b>Do not plan to keep this change</b>   | 46%              | 51%        | 44%         | 44%          | 48%         | 46%                   | 36%           | 52%                   | 50%                            | 40%            | 42%                     |

| <b>Q16A_5. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Constructed/acquired new space or locations.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>  | 84%              | 100%       | 87%         | 62%          | 88%         | 83%                   | 79%           | 86%                   | 88%                            | 86%            | 67%                     |
| <b>Do not plan to keep this change</b>   | 16%              | 0%         | 13%         | 38%          | 12%         | 17%                   | 21%           | 14%                   | 12%                            | 14%            | 33%                     |

| <b>Q16A_6. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Reduced workforce.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>  | 44%              | 38%        | 45%         | 47%          | 41%         | 24%                   | 58%           | 39%                   | 40%                            | 39%            | 59%                     |
| <b>Do not plan to keep this change</b>   | 56%              | 62%        | 55%         | 53%          | 59%         | 76%                   | 42%           | 61%                   | 60%                            | 61%            | 41%                     |

| <b>Q16A_7. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Enhanced e-commerce ability.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>  | 93%              | 94%        | 93%         | 91%          | 95%         | 97%                   | 88%           | 93%                   | 89%                            | 98%            | 100%                    |
| <b>Do not plan to keep this change</b>   | 7%               | 6%         | 7%          | 9%           | 5%          | 3%                    | 13%           | 7%                    | 11%                            | 2%             | 0%                      |

| <b>Q16A_8. (If already or plan to make this change) Please indicate whether you plan to keep the change you have made indefinitely: Increased ability to interact with clients via the internet.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Plan to keep this indefinitely</b>  | 95%              | 94%        | 96%         | 92%          | 98%         | 95%                   | 94%           | 94%                   | 96%                            | 94%            | 93%                     |
| <b>Do not plan to keep this change</b>   | 5%               | 6%         | 4%          | 8%           | 2%          | 5%                    | 6%            | 6%                    | 4%                             | 6%             | 7%                      |

| <b>Q17_1. As best as you can, please indicate the percentage of your New York City based workforce that has been working fully remotely during the pandemic.</b>                           |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|--|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>  | 19%              | 25%        | 32%         | 19%          | 5%          | 33%                   | 25%           | 9%                    | 15%                            | 22%            | 29%                     |
| <b>1%-50%</b>  | 19%              | 11%        | 11%         | 32%          | 20%         | 11%                   | 21%           | 20%                   | 16%                            | 26%            | 14%                     |
| <b>51%-99%</b>   | 22%              | 13%        | 17%         | 19%          | 41%         | 7%                    | 11%           | 37%                   | 29%                            | 17%            | 14%                     |
| <b>All</b>   | 39%              | 51%        | 40%         | 30%          | 34%         | 48%                   | 43%           | 34%                   | 41%                            | 35%            | 43%                     |
| <b>Q17_2. As best as you can, please indicate the percentage of your New York City based workforce that you expect to work fully remotely once the pandemic is no longer a threat.</b>     |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>  | 39%              | 42%        | 42%         | 44%          | 34%         | 44%                   | 49%           | 30%                   | 33%                            | 45%            | 46%                     |
| <b>1%-50%</b>  | 37%              | 19%        | 26%         | 46%          | 52%         | 17%                   | 23%           | 53%                   | 43%                            | 37%            | 17%                     |
| <b>51%-99%</b>   | 13%              | 8%         | 17%         | 11%          | 11%         | 9%                    | 13%           | 14%                   | 14%                            | 10%            | 14%                     |
| <b>All</b>   | 12%              | 32%        | 15%         | 0%           | 2%          | 30%                   | 15%           | 3%                    | 10%                            | 9%             | 23%                     |
| <b>Q17_3. As best as you can, please indicate the percentage of your New York City based workforce that has been working partially remotely during the pandemic.</b>                       |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>  | 57%              | 74%        | 57%         | 47%          | 49%         | 74%                   | 57%           | 48%                   | 55%                            | 57%            | 60%                     |
| <b>1%-50%</b>  | 39%              | 23%        | 32%         | 51%          | 51%         | 20%                   | 36%           | 50%                   | 42%                            | 38%            | 34%                     |
| <b>51%-99%</b>   | 3%               | 0%         | 11%         | 0%           | 0%          | 2%                    | 7%            | 1%                    | 2%                             | 4%             | 6%                      |
| <b>All</b>   | 1%               | 4%         | 0%          | 2%           | 0%          | 4%                    | 0%            | 1%                    | 2%                             | 1%             | 0%                      |
| <b>Q17_4. As best as you can, please indicate the percentage of your New York City based workforce that you expect to work partially remotely once the pandemic is no longer a threat.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|  | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>  | 41%              | 60%        | 45%         | 33%          | 26%         | 65%                   | 48%           | 25%                   | 37%                            | 39%            | 63%                     |
| <b>1%-50%</b>  | 49%              | 28%        | 45%         | 60%          | 61%         | 28%                   | 43%           | 63%                   | 48%                            | 55%            | 37%                     |
| <b>51%-99%</b>   | 6%               | 4%         | 8%          | 7%           | 10%         | 2%                    | 7%            | 10%                   | 11%                            | 3%             | 0%                      |
| <b>All</b>   | 3%               | 8%         | 2%          | 0%           | 3%          | 6%                    | 3%            | 2%                    | 4%                             | 2%             | 0%                      |

| <b>Q17_5. As best as you can, please indicate the percentage of your New York City based workforce that has been working in-person during the pandemic.</b>                       |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|---|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>   | 49%              | 55%        | 47%         | 46%          | 44%         | 52%                   | 46%           | 50%                   | 56%                            | 39%            | 49%                     |
| <b>1%-50%</b>   | 27%              | 21%        | 25%         | 25%          | 38%         | 17%                   | 25%           | 33%                   | 26%                            | 30%            | 23%                     |
| <b>51%-99%</b>  | 14%              | 9%         | 13%         | 19%          | 15%         | 13%                   | 16%           | 13%                   | 11%                            | 17%            | 11%                     |
| <b>All</b>  | 10%              | 15%        | 15%         | 11%          | 3%          | 19%                   | 13%           | 4%                    | 7%                             | 13%            | 17%                     |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q17_6. As best as you can, please indicate the percentage of your New York City based workforce that you expect to work in-person once the pandemic is no longer a threat.</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>None</b>   | 24%              | 47%        | 32%         | 7%           | 8%          | 41%                   | 31%           | 12%                   | 25%                            | 17%            | 29%                     |
| <b>1%-50%</b>   | 29%              | 11%        | 25%         | 35%          | 46%         | 15%                   | 16%           | 45%                   | 37%                            | 26%            | 14%                     |
| <b>51%-99%</b>  | 24%              | 19%        | 17%         | 30%          | 30%         | 15%                   | 23%           | 28%                   | 20%                            | 30%            | 23%                     |
| <b>All</b>  | 23%              | 23%        | 26%         | 28%          | 16%         | 30%                   | 30%           | 15%                   | 18%                            | 26%            | 34%                     |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q18. Overall, how productive was your remote workforce during the Pandemic?</b>  |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Extremely productive - better than before</b>  | 20%              | 29%        | 18%         | 18%          | 20%         | 21%                   | 23%           | 19%                   | 28%                            | 11%            | 7%                      |
| <b>As productive as before</b>  | 49%              | 36%        | 44%         | 49%          | 61%         | 40%                   | 40%           | 58%                   | 50%                            | 51%            | 38%                     |
| <b>Not as productive</b>  | 32%              | 36%        | 38%         | 33%          | 19%         | 40%                   | 38%           | 23%                   | 22%                            | 38%            | 55%                     |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q19. Which of the following do you most expect to be true of your business when the pandemic is no longer a threat?</b>  |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Stronger</b>   | 49%              | 40%        | 43%         | 51%          | 59%         | 42%                   | 34%           | 61%                   | 100%                           | 0%             | 0%                      |
| <b>Survive</b>  | 37%              | 40%        | 34%         | 39%          | 36%         | 35%                   | 38%           | 37%                   | 0%                             | 100%           | 0%                      |
| <b>Taken large toll</b>   | 14%              | 19%        | 23%         | 11%          | 5%          | 23%                   | 28%           | 3%                    | 0%                             | 0%             | 100%                    |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |

| <b>Q20. How likely do you think it is that most businesses like yours in the City will emerge from the pandemic in a position at least similar to where they were before the pandemic or in a stronger position?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very likely</b>   | 17%          | 15%              | 13%         | 16%          | 23%         | 15%                   | 13%           | 20%                   | 26%                            | 11%            | 3%                      |
| <b>Somewhat likely</b>   | 47%          | 53%              | 47%         | 39%          | 52%         | 49%                   | 38%           | 51%                   | 48%                            | 55%            | 20%                     |
| <b>Not too likely</b>  | 30%          | 28%              | 32%         | 39%          | 20%         | 28%                   | 39%           | 25%                   | 22%                            | 32%            | 51%                     |
| <b>Not at all likely</b>   | 6%           | 4%               | 8%          | 7%           | 5%          | 8%                    | 10%           | 3%                    | 3%                             | 2%             | 26%                     |
| <b>Q21. In order to enhance the development of a more robust economy in New York City, which of the following do you think must occur?</b>   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Widespread availability of 5G high-speed internet</b>   | 38%          | 40%              | 34%         | 39%          | 47%         | 38%                   | 31%           | 46%                   | 42%                            | 41%            | 21%                     |
| <b>The return of most New Yorkers to working in person as they did before the pandemic</b>   | 52%          | 37%              | 57%         | 64%          | 52%         | 42%                   | 59%           | 53%                   | 48%                            | 55%            | 59%                     |
| <b>Reopening New York's tourist attractions including theatres, sports, museums, and other entertainment and leisure venues</b>  | 83%          | 88%              | 91%         | 80%          | 80%         | 87%                   | 89%           | 81%                   | 82%                            | 84%            | 82%                     |
| <b>Major investments in transportation infrastructure including trains, buses, subways, airports, roadways and bridges</b>   | 64%          | 67%              | 60%         | 64%          | 68%         | 72%                   | 49%           | 69%                   | 66%                            | 68%            | 50%                     |
| <b>Ensuring all New Yorkers earn a living wage</b>   | 47%          | 67%              | 45%         | 30%          | 38%         | 62%                   | 46%           | 36%                   | 48%                            | 45%            | 41%                     |
| <b>Developing more affordable housing in the city</b>  | 51%          | 67%              | 47%         | 43%          | 47%         | 60%                   | 46%           | 47%                   | 53%                            | 49%            | 47%                     |
| <b>Dedicating NYPD to policing that is racially just</b>   | 43%          | 54%              | 51%         | 34%          | 38%         | 60%                   | 43%           | 39%                   | 45%                            | 41%            | 44%                     |
| <b>Reducing the regulatory burden on NYC businesses</b>  | 60%          | 52%              | 58%         | 73%          | 58%         | 55%                   | 62%           | 61%                   | 63%                            | 56%            | 65%                     |
| <b>Providing incentives for companies to bring employees back to work in-person</b>  | 51%          | 44%              | 53%         | 54%          | 57%         | 43%                   | 64%           | 49%                   | 44%                            | 55%            | 65%                     |
| <b>Q22. How much have you seen, heard or read about 5G high-speed internet?</b>  |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>A lot</b>   | 37%          | 36%              | 36%         | 26%          | 48%         | 41%                   | 31%           | 38%                   | 36%                            | 33%            | 47%                     |
| <b>Some</b>  | 47%          | 45%              | 49%         | 63%          | 43%         | 41%                   | 54%           | 51%                   | 51%                            | 49%            | 29%                     |
| <b>Not much</b>  | 14%          | 19%              | 13%         | 11%          | 7%          | 19%                   | 13%           | 9%                    | 9%                             | 17%            | 21%                     |
| <b>Nothing at all</b>  | 2%           | 0%               | 2%          | 0%           | 3%          | 0%                    | 2%            | 2%                    | 3%                             | 1%             | 3%                      |

| <b>Q23. How crucial would you say the internet is to your business' daily operations?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very crucial</b>   | 80%          | 74%              | 77%         | 84%          | 87%         | 74%                   | 75%           | 86%                   | 85%                            | 76%            | 74%                     |
| <b>Somewhat crucial</b>   | 15%          | 17%              | 19%         | 11%          | 10%         | 19%                   | 18%           | 10%                   | 12%                            | 17%            | 21%                     |
| <b>Not very crucial</b>   | 4%           | 8%               | 4%          | 4%           | 3%          | 6%                    | 7%            | 3%                    | 2%                             | 7%             | 6%                      |
| <b>Not at all crucial</b>   | 1%           | 2%               | 0%          | 2%           | 0%          | 2%                    | 0%            | 1%                    | 1%                             | 1%             | 0%                      |

| <b>Q24. Which of the following do you use the internet for in your daily business operations?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Internal communications</b>  | 91%          | 89%              | 89%         | 93%          | 95%         | 85%                   | 87%           | 97%                   | 93%                            | 92%            | 85%                     |
| <b>Communicating with customers/clients</b>   | 97%          | 96%              | 98%         | 96%          | 98%         | 96%                   | 98%           | 96%                   | 98%                            | 96%            | 100%                    |
| <b>Working with suppliers</b>   | 66%          | 68%              | 72%         | 58%          | 65%         | 70%                   | 67%           | 61%                   | 67%                            | 67%            | 61%                     |
| <b>Managing equipment</b>   | 36%          | 34%              | 28%         | 37%          | 48%         | 33%                   | 33%           | 40%                   | 38%                            | 40%            | 21%                     |
| <b>Tracking data</b>  | 72%          | 68%              | 68%         | 74%          | 83%         | 70%                   | 64%           | 78%                   | 77%                            | 73%            | 55%                     |
| <b>Training</b>   | 58%          | 47%              | 42%         | 58%          | 83%         | 54%                   | 41%           | 70%                   | 69%                            | 47%            | 48%                     |
| <b>Marketing</b>  | 79%          | 89%              | 75%         | 74%          | 82%         | 87%                   | 77%           | 77%                   | 83%                            | 72%            | 85%                     |

| <b>Q25_1. How satisfied are you with the following aspect of your current internet service: Capacity?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very satisfied</b>   | 36%          | 46%              | 36%         | 30%          | 34%         | 48%                   | 30%           | 35%                   | 42%                            | 35%            | 16%                     |
| <b>Somewhat satisfied</b>   | 46%          | 37%              | 53%         | 43%          | 49%         | 37%                   | 45%           | 49%                   | 42%                            | 47%            | 59%                     |
| <b>Not too Satisfied</b>  | 15%          | 13%              | 9%          | 21%          | 13%         | 11%                   | 23%           | 11%                   | 14%                            | 17%            | 16%                     |
| <b>Not at all satisfied</b>   | 3%           | 4%               | 2%          | 5%           | 3%          | 4%                    | 2%            | 4%                    | 3%                             | 1%             | 9%                      |

| <b>Q25_2. How satisfied are you with the following aspect of your current internet service: Speed?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very satisfied</b>  | 32%          | 44%              | 29%         | 23%          | 34%         | 44%                   | 28%           | 31%                   | 36%                            | 32%            | 18%                     |
| <b>Somewhat satisfied</b>  | 47%          | 31%              | 54%         | 54%          | 49%         | 33%                   | 45%           | 54%                   | 45%                            | 49%            | 48%                     |
| <b>Not too Satisfied</b>   | 17%          | 19%              | 15%         | 20%          | 13%         | 17%                   | 25%           | 12%                   | 15%                            | 18%            | 21%                     |
| <b>Not at all satisfied</b>  | 3%           | 6%               | 2%          | 4%           | 3%          | 6%                    | 2%            | 4%                    | 3%                             | 0%             | 12%                     |

| <b>Q25_3. How satisfied are you with the following aspect of your current internet service: Capabilities?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very satisfied</b>   | 34%          | 40%              | 38%         | 23%          | 36%         | 46%                   | 30%           | 32%                   | 36%                            | 36%            | 19%                     |
| <b>Somewhat satisfied</b>   | 51%          | 42%              | 49%         | 59%          | 51%         | 35%                   | 53%           | 55%                   | 53%                            | 47%            | 59%                     |
| <b>Not too Satisfied</b>  | 12%          | 13%              | 13%         | 13%          | 10%         | 15%                   | 17%           | 9%                    | 8%                             | 16%            | 16%                     |
| <b>Not at all satisfied</b>   | 3%           | 4%               | 0%          | 5%           | 3%          | 4%                    | 0%            | 4%                    | 3%                             | 1%             | 6%                      |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q25_4. How satisfied are you with the following aspect of your current internet service: Cost?</b>         |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very satisfied</b>   | 21%          | 25%              | 17%         | 18%          | 23%         | 22%                   | 20%           | 21%                   | 26%                            | 18%            | 6%                      |
| <b>Somewhat satisfied</b>   | 44%          | 31%              | 53%         | 45%          | 48%         | 35%                   | 43%           | 49%                   | 44%                            | 46%            | 38%                     |
| <b>Not too Satisfied</b>  | 26%          | 23%              | 23%         | 32%          | 23%         | 20%                   | 32%           | 25%                   | 22%                            | 29%            | 34%                     |
| <b>Not at all satisfied</b>   | 9%           | 21%              | 8%          | 5%           | 5%          | 22%                   | 5%            | 5%                    | 8%                             | 7%             | 22%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q25_5. How satisfied are you with the following aspect of your current internet service: Reliability?</b>  |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Very satisfied</b>   | 35%          | 49%              | 26%         | 30%          | 38%         | 46%                   | 28%           | 35%                   | 42%                            | 33%            | 18%                     |
| <b>Somewhat satisfied</b>   | 49%          | 38%              | 55%         | 48%          | 51%         | 31%                   | 52%           | 54%                   | 49%                            | 52%            | 39%                     |
| <b>Not too Satisfied</b>  | 12%          | 8%               | 13%         | 16%          | 10%         | 15%                   | 15%           | 9%                    | 6%                             | 14%            | 27%                     |
| <b>Not at all satisfied</b>   | 4%           | 6%               | 6%          | 5%           | 2%          | 7%                    | 5%            | 3%                    | 3%                             | 1%             | 15%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |



| <b>Q26. Which if any of the following do you think will be benefits to your business when 5G high-speed internet is available in NYC?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Improved internal communications  | 39%          | 24%              | 33%         | 49%          | 46%         | 31%                   | 33%           | 45%                   | 40%                            | 39%            | 38%                     |
| Improved communication with customers/clients/suppliers   | 53%          | 55%              | 59%         | 51%          | 54%         | 53%                   | 63%           | 49%                   | 52%                            | 50%            | 69%                     |
| Improved customer acquisition   | 19%          | 22%              | 26%         | 14%          | 14%         | 27%                   | 13%           | 16%                   | 20%                            | 15%            | 23%                     |
| Improved managing of equipment  | 13%          | 12%              | 17%         | 12%          | 14%         | 12%                   | 15%           | 13%                   | 16%                            | 15%            | 0%                      |
| Improved tracking of data   | 35%          | 33%              | 39%         | 35%          | 39%         | 35%                   | 37%           | 36%                   | 36%                            | 39%            | 23%                     |
| Utilization of artificial intelligence or machine learning  | 17%          | 6%               | 13%         | 18%          | 30%         | 10%                   | 11%           | 23%                   | 21%                            | 14%            | 12%                     |
| Improved training that could include use of VR, virtual real  | 25%          | 22%              | 20%         | 29%          | 30%         | 22%                   | 19%           | 30%                   | 28%                            | 21%            | 23%                     |
| Improved marketing  | 34%          | 41%              | 39%         | 22%          | 32%         | 37%                   | 39%           | 30%                   | 38%                            | 25%            | 46%                     |
| Increased profits   | 16%          | 18%              | 20%         | 14%          | 18%         | 16%                   | 17%           | 17%                   | 21%                            | 9%             | 19%                     |
| New product innovations   | 23%          | 31%              | 24%         | 18%          | 20%         | 27%                   | 20%           | 22%                   | 26%                            | 19%            | 19%                     |
| Improved video streaming  | 62%          | 65%              | 54%         | 69%          | 61%         | 71%                   | 46%           | 67%                   | 66%                            | 56%            | 65%                     |
| Ability to host virtual live events   | 46%          | 45%              | 48%         | 37%          | 55%         | 51%                   | 41%           | 48%                   | 57%                            | 30%            | 50%                     |
| Improved cybersecurity  | 35%          | 37%              | 41%         | 22%          | 41%         | 41%                   | 30%           | 34%                   | 31%                            | 39%            | 38%                     |
| Greater efficiency  | 56%          | 67%              | 63%         | 49%          | 54%         | 61%                   | 56%           | 55%                   | 59%                            | 51%            | 58%                     |
| Other   | 8%           | 10%              | 11%         | 4%           | 5%          | 12%                   | 9%            | 5%                    | 6%                             | 9%             | 8%                      |

| <b>Q27_1. What effect do you think having the enhanced functionality of 5G high-speed internet in New York City will have on: Economic recovery of NYC?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Significant improvement   | 15%          | 19%              | 20%         | 11%          | 10%         | 19%                   | 12%           | 15%                   | 17%                            | 14%            | 10%                     |
| Some improvement  | 50%          | 50%              | 41%         | 48%          | 59%         | 46%                   | 46%           | 53%                   | 53%                            | 49%            | 40%                     |
| No change   | 33%          | 27%              | 37%         | 41%          | 28%         | 29%                   | 42%           | 30%                   | 30%                            | 36%            | 37%                     |
| Negative impact   | 2%           | 4%               | 2%          | 0%           | 3%          | 6%                    | 0%            | 2%                    | 0%                             | 1%             | 13%                     |

| <b>Q27_2. What effect do you think having the enhanced functionality of 5G high-speed internet in New York City will have on: Job growth in NYC?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|--|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|  |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|  | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Significant improvement  | 18%          | 15%              | 18%         | 18%          | 18%         | 17%                   | 10%           | 22%                   | 21%                            | 15%            | 17%                     |
| Some improvement   | 40%          | 42%              | 29%         | 45%          | 43%         | 40%                   | 39%           | 41%                   | 47%                            | 35%            | 27%                     |
| No change  | 39%          | 37%              | 53%         | 38%          | 34%         | 37%                   | 51%           | 34%                   | 32%                            | 47%            | 47%                     |
| Negative impact  | 3%           | 6%               | 0%          | 0%           | 5%          | 6%                    | 0%            | 3%                    | 0%                             | 3%             | 10%                     |

| <b>Q27_3. What effect do you think having the enhanced functionality of 5G high-speed internet in New York City will have on: The morale of NYC residents?</b>            |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|---|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Significant improvement</b>  | 14%              | 17%        | 14%         | 9%           | 16%         | 17%                   | 14%           | 12%                   | 13%                            | 14%            | 20%                     |
| <b>Some improvement</b>   | 38%              | 38%        | 37%         | 34%          | 39%         | 37%                   | 36%           | 39%                   | 44%                            | 37%            | 13%                     |
| <b>No change</b>  | 44%              | 38%        | 45%         | 55%          | 41%         | 40%                   | 47%           | 46%                   | 43%                            | 45%            | 50%                     |
| <b>Negative impact</b>  | 3%               | 6%         | 4%          | 2%           | 3%          | 6%                    | 3%            | 3%                    | 0%                             | 3%             | 17%                     |
| <b>Q27_4. What effect do you think having the enhanced functionality of 5G high-speed internet in New York City will have on: The reputation of NYC?</b>                  |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Significant improvement</b>  | 25%              | 29%        | 24%         | 18%          | 30%         | 31%                   | 17%           | 27%                   | 27%                            | 26%            | 17%                     |
| <b>Some improvement</b>   | 39%              | 38%        | 29%         | 45%          | 39%         | 31%                   | 41%           | 40%                   | 43%                            | 40%            | 20%                     |
| <b>No change</b>  | 34%              | 27%        | 47%         | 38%          | 28%         | 35%                   | 41%           | 31%                   | 30%                            | 34%            | 50%                     |
| <b>Negative impact</b>  | 2%               | 6%         | 0%          | 0%           | 3%          | 4%                    | 2%            | 2%                    | 0%                             | 1%             | 13%                     |
| <b>Q27_5. What effect do you think having the enhanced functionality of 5G high-speed internet in New York City will have on: Recruiting and retaining talent in NYC?</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Significant improvement</b>  | 16%              | 23%        | 18%         | 9%           | 15%         | 25%                   | 8%            | 15%                   | 20%                            | 14%            | 6%                      |
| <b>Some improvement</b>   | 36%              | 38%        | 29%         | 34%          | 41%         | 38%                   | 30%           | 38%                   | 41%                            | 33%            | 26%                     |
| <b>No change</b>  | 46%              | 38%        | 51%         | 57%          | 39%         | 33%                   | 60%           | 45%                   | 39%                            | 51%            | 58%                     |
| <b>Negative impact</b>  | 2%               | 2%         | 2%          | 0%           | 5%          | 4%                    | 2%            | 2%                    | 0%                             | 2%             | 10%                     |
| <b>Q28. If 5G high-speed internet does not soon become available throughout NYC, which of the following effects do you anticipate?</b>                                    |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Residents would consider living elsewhere</b>  | 14%              | 15%        | 15%         | 9%           | 16%         | 11%                   | 13%           | 16%                   | 14%                            | 12%            | 22%                     |
| <b>The city's reputation as a global hub of innovation, creativity and media would suffer</b>   | 57%              | 60%        | 52%         | 59%          | 59%         | 57%                   | 50%           | 61%                   | 58%                            | 60%            | 47%                     |
| <b>Businesses would be at a competitive disadvantage with cities with 5G high-speed internet</b>  | 53%              | 57%        | 52%         | 52%          | 57%         | 50%                   | 53%           | 57%                   | 51%                            | 58%            | 47%                     |
| <b>Could lead our business to relocate out of NYC</b>   | 20%              | 25%        | 19%         | 14%          | 23%         | 24%                   | 15%           | 20%                   | 17%                            | 21%            | 28%                     |
| <b>No effect</b>  | 31%              | 30%        | 38%         | 29%          | 30%         | 31%                   | 38%           | 29%                   | 30%                            | 31%            | 38%                     |

| <b>Q29. Which of the Mayoral candidates listed here do you think will do the best job of enhancing the availability of 5G high-speed internet in New York City?</b> |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|---|------------------|------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Andrew Yang   | 49%              | 65%        | 39%         | 42%          | 51%         | 53%                   | 50%           | 48%                   | 56%                            | 44%            | 35%                     |
| Carlos Menchaca   | 1%               | 0%         | 0%          | 0%           | 2%          | 0%                    | 0%            | 1%                    | 0%                             | 2%             | 0%                      |
| Dianne Morales  | 0%               | 0%         | 0%          | 0%           | 0%          | 0%                    | 0%            | 0%                    | 0%                             | 0%             | 0%                      |
| Eric Adams  | 2%               | 3%         | 6%          | 0%           | 0%          | 8%                    | 0%            | 0%                    | 2%                             | 2%             | 0%                      |
| John Catsimatidis   | 11%              | 3%         | 18%         | 14%          | 13%         | 3%                    | 24%           | 10%                   | 6%                             | 10%            | 41%                     |
| Kathryn Garcia  | 4%               | 5%         | 3%          | 0%           | 4%          | 3%                    | 3%            | 5%                    | 5%                             | 3%             | 0%                      |
| Loree Sutton  | 0%               | 0%         | 0%          | 0%           | 0%          | 0%                    | 0%            | 0%                    | 0%                             | 0%             | 0%                      |
| Maya Wiley  | 3%               | 5%         | 0%          | 6%           | 0%          | 5%                    | 3%            | 1%                    | 2%                             | 3%             | 6%                      |
| Ray McGuire   | 15%              | 5%         | 21%         | 22%          | 17%         | 8%                    | 13%           | 21%                   | 13%                            | 23%            | 0%                      |
| Scott Stringer  | 9%               | 8%         | 6%          | 6%           | 11%         | 13%                   | 3%            | 9%                    | 7%                             | 8%             | 18%                     |
| Shaun Donovan   | 6%               | 8%         | 6%          | 11%          | 2%          | 8%                    | 5%            | 6%                    | 8%                             | 5%             | 0%                      |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q30. Please select your gender:</b>  |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| Male  | 69%              | 58%        | 72%         | 75%          | 72%         | 59%                   | 66%           | 77%                   | 72%                            | 73%            | 50%                     |
| Female  | 30%              | 42%        | 28%         | 25%          | 26%         | 41%                   | 34%           | 22%                   | 26%                            | 27%            | 50%                     |
| Transgender   | 0%               | 0%         | 0%          | 0%           | 0%          | 0%                    | 0%            | 0%                    | 0%                             | 0%             | 0%                      |
| Other gender  | 1%               | 0%         | 0%          | 0%           | 2%          | 0%                    | 0%            | 2%                    | 3%                             | 0%             | 0%                      |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q31. How would you describe your race/ethnicity?</b>   |                  |            |             |              |             |                       |               |                       |                                |                |                         |
|   | <b>Employees</b> |            |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b>     | <b>1-5</b> | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| White   | 80%              | 85%        | 74%         | 89%          | 80%         | 72%                   | 80%           | 86%                   | 79%                            | 80%            | 84%                     |
| African-American  | 7%               | 12%        | 6%          | 4%           | 5%          | 15%                   | 2%            | 4%                    | 8%                             | 6%             | 6%                      |
| Hispanic  | 4%               | 0%         | 4%          | 7%           | 5%          | 2%                    | 3%            | 5%                    | 3%                             | 4%             | 6%                      |
| Asian   | 4%               | 0%         | 6%          | 2%           | 8%          | 4%                    | 3%            | 4%                    | 3%                             | 5%             | 3%                      |
| Other   | 9%               | 6%         | 11%         | 0%           | 11%         | 9%                    | 12%           | 6%                    | 9%                             | 7%             | 10%                     |
|   |                  |            |             |              |             |                       |               |                       |                                |                |                         |

| <b>Q32. Approximately how many employees do you have in all five boroughs of New York City?</b> |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|---|--------------|------------------|-------------|--------------|-------------|-----------------------|---------------|-----------------------|--------------------------------|----------------|-------------------------|
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>1-5</b>  | 24%          | 100%             | 0%          | 0%           | 0%          | 72%                   | 25%           | 2%                    | 19%                            | 25%            | 32%                     |
| <b>6-19</b>   | 24%          | 0%               | 100%        | 0%           | 0%          | 20%                   | 50%           | 11%                   | 21%                            | 22%            | 39%                     |
| <b>20-99</b>  | 25%          | 0%               | 0%          | 100%         | 0%          | 4%                    | 22%           | 37%                   | 27%                            | 27%            | 19%                     |
| <b>100+</b>   | 27%          | 0%               | 0%          | 0%           | 100%        | 4%                    | 3%            | 51%                   | 33%                            | 27%            | 10%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q33. Please indicate in which boroughs you have business locations.</b>                      |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>The Bronx</b>  | 9%           | 6%               | 6%          | 9%           | 13%         | 6%                    | 3%            | 12%                   | 6%                             | 11%            | 13%                     |
| <b>Brooklyn</b>   | 33%          | 50%              | 35%         | 21%          | 30%         | 51%                   | 34%           | 25%                   | 30%                            | 29%            | 55%                     |
| <b>Manhattan</b>  | 68%          | 46%              | 65%         | 74%          | 80%         | 43%                   | 67%           | 80%                   | 72%                            | 66%            | 58%                     |
| <b>Queens</b>   | 14%          | 12%              | 13%         | 12%          | 18%         | 12%                   | 19%           | 13%                   | 8%                             | 20%            | 23%                     |
| <b>Staten Island</b>  | 6%           | 6%               | 4%          | 4%           | 10%         | 6%                    | 5%            | 6%                    | 5%                             | 5%             | 10%                     |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |
| <b>Q34. Please indicate the approximate revenue for your company.</b>                           |              |                  |             |              |             |                       |               |                       |                                |                |                         |
|   |              | <b>Employees</b> |             |              |             | <b>Revenue</b>        |               |                       | <b>Business after pandemic</b> |                |                         |
|   | <b>Total</b> | <b>1-5</b>       | <b>6-19</b> | <b>20-99</b> | <b>100+</b> | <b>Less than \$1M</b> | <b>\$1-5M</b> | <b>More than \$5M</b> | <b>Stronger</b>                | <b>Survive</b> | <b>Taken large toll</b> |
| <b>Less than \$1M</b>   | 23%          | 68%              | 19%         | 4%           | 3%          | 100%                  | 0%            | 0%                    | 19%                            | 22%            | 38%                     |
| <b>\$1-5M</b>   | 27%          | 28%              | 58%         | 23%          | 3%          | 0%                    | 100%          | 0%                    | 19%                            | 28%            | 53%                     |
| <b>More than \$5M</b>   | 50%          | 4%               | 23%         | 73%          | 93%         | 0%                    | 0%            | 100%                  | 62%                            | 51%            | 9%                      |
|   |              |                  |             |              |             |                       |               |                       |                                |                |                         |