Q1. Which of the following industry catego							ageum									
				,	<u></u>											
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Engineering and Construction	13%	15%	14%	17%	16%	17%	25%	17%	16%	22%	18%	17%	14%	16%	24%	17%
Food and Beverage	7%	6%	5%	5%	4%	5%	1%	3%	4%	4%	5%	5%	4%	5%	0%	3%
Financial	6%	4%	8%	6%	11%	5%	6%	6%	6%	8%	7%	7%	5%	5%	7%	8%
Manufacturing	19%	19%	23%	20%	17%	21%	21%	19%	19%	17%	18%	18%	22%	24%	22%	21%
Retail	13%	14%	11%	13%	16%	12%	9%	10%	10%	8%	11%	11%	14%	12%	12%	12%
Service	34%	32%	27%	30%	25%	30%	29%	36%	37%	31%	32%	32%	29%	25%	21%	23%
Wholesale and Distribution	8%	9%	13%	9%	12%	9%	9%	8%	8%	10%	10%	9%	13%	11%	14%	15%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	NA	NA
Q2. As you think about the current busines	s or econo	omic conditi	ions in Ne	w York St	ate as com	pared to	six months	ago, woul	d you say	, they are c	onsiderab	y better,	, a little bet	ter, about	the same,	a little
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Upstate
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Considerably better	3%	3%	2%	4%	5%	4%	7%	4%	3%	1%	1%	1%	1%	2%	1%	4%
A little better	14%	14%	16%	23%	21%	24%	22%	23%	24%	21%	26%	27%	27%	24%	32%	32%
About the same	47%	49%	38%	46%	55%	44%	43%	47%	48%	56%	48%	46%	38%	44%	41%	44%
A little worse	26%	27%	34%	20%	14%	22%	18%	20%	21%	18%	21%	22%	25%	22%	20%	16%
Considerably worse	10%	8%	11%	6%	4%	6%	10%	5%	4%	4%	4%	3%	9%	8%	7%	4%
Q3. Looking forward from today through n	ext year, t	hat is, the e	entire 202	0 year, ho	w would y	ou descri	be your ex	pectations	for the e	conomy in	New York	State?				
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Upstate
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Considerably better	2%	1%	0%	3%	5%	3%	12%	5%	3%	4%	5%	5%	3%	3%	4%	5%
A little better	17%	18%	19%	24%	17%	26%	29%	29%	29%	42%	37%	36%	25%	27%	41%	37%
About the same	38%	39%	33%	43%	55%	40%	25%	36%	38%	35%	37%	37%	37%	40%	37%	39%
A little worse	34%	35%	42%	23%	16%	25%	25%	24%	24%	17%	19%	20%	25%	24%	12%	15%
Considerably worse	9%	6%	6%	7%	7%	7%	9%	6%	6%	3%	3%	3%	10%	6%	7%	4%
																1

Q4. Now thinking specifically about your ir	dustry, ho	w would y	ou descrik	be the curi	rent busine	ss or eco	nomic con	ditions in N	lew York	State as co	mpared w	ith six m	onths ago?			
													v			
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Considerably better	2%	2%	0%	4%	3%	5%	6%	3%	3%	3%	2%	2%	4%	3%	5%	4%
A little better	15%	15%	17%	21%	20%	22%	16%	18%	19%	7%	18%	20%	23%	21%	21%	24%
About the same	39%	42%	39%	42%	49%	40%	47%	45%	44%	56%	47%	45%	35%	39%	46%	42%
A little worse	33%	31%	30%	25%	25%	25%	18%	27%	28%	32%	27%	25%	33%	29%	21%	24%
Considerably worse	11%	10%	14%	7%	4%	8%	13%	7%	6%	3%	7%	8%	5%	8%	7%	6%
Q5. And looking forward from today throu	gh the nex	t year,how	would yo	ou describe	e your expe	ectations	for your in	dustry her	e in New	York?						
				Unstate		Others					11	Other		1 locate to		11
			.	Upstate	c	Other	c	Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Considerably better	2%	1%	2%	5%	3%	5%	12%	5%	4%	3%	5%	5%	4%	3%	5%	5%
A little better	16%	16%	16%	22%	17%	23%	24%	24%	24%	28%	30%	31%	24%	24%	30%	30%
About the same	37%	38%	38%	41%	46%	40%	28%	35%	37%	43%	35%	32%	37%	41%	37%	36%
A little worse	33%	32%	27%	23%	26%	22%	24%	27%	27%	24%	24%	25%	25%	25%	20%	24%
Considerably worse	13%	12%	19%	10%	8%	10%	12%	8%	8%	3%	6%	6%	10%	7%	8%	5%
Q6. Now thinking specifically about your co	ompany, v	vhat are you	ur expecta	ations for	revenue th	rough th	e year 2020)? Do you l	oelieve y	our revenue	e will?					
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Grow substantially	3%	2%	2%	4%	3%	4%	4%	4%	4%	1%	3%	3%	0%	3%	8%	4%
Grow moderately	38%	40%	33%	46%	49%	45%	38%	44%	45%	46%	48%	48%	44%	42%	42%	45%
Stay about the same	36%	37%	41%	35%	38%	34%	41%	35%	34%	42%	33%	31%	34%	36%	39%	33%
Decrease moderately	19%	16%	20%	13%	9%	14%	13%	13%	13%	11%	14%	15%	20%	17%	8%	16%
Decrease substantially	5%	5%	5%	3%	1%	3%	3%	3%	3%	0%	2%	3%	1%	2%	3%	1%

				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Suracuso	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	Syracuse 2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Grow substantially	2013	1%	2%	2018	3%	2018	4%	3%	3%	1%	2010	2010	1%	2013	7%	3%
Grow moderately	32%	32%	27%	35%	36%	35%	38%	36%	36%	38%	41%	42%	29%	33%	38%	38%
Stay about the same	34%	36%	33%	37%	37%	33%	32%	35%	36%	40%	34%	32%	30%	36%	36%	35%
Decrease moderately	26%	24%	31%	20%	20%	20%	21%	20%	20%	21%	20%	20%	35%	25%	17%	22%
Decrease substantially	6%	6%	8%	5%	5%	5%	4%	4%	4%	0%	3%	4%	4%	4%	3%	3%
Don't know	0%	0%	0%	0%	0%	0%	0%	4% 1%	1%	0%	0%	0%	4% 0%	4% 1%	0%	0%
	078	0%	0%	078	078	078	078	1/0	1/0	076	076	076	076	170	076	076
Q8. Businesses and the executives that	direct them s	trive to ent	ance nro	fitability i	n many wa	vs Throu	gh which o	f the follow	ving stra	tegies do v	u nlan to		hance your	company	's profitabi	lity over
Q0. Dusinesses and the executives that	uneet them s				in many wa	y3. 11100	Sir which c	T the follow	ving stra	tegies do y		WOJI EI	mance your	company		ity over
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Market/demand growth	38%	37%	30%	40%	32%	42%	34%	42%	43%	39%	48%	50%	41%	39%	39%	43%
Cost reduction	23%	26%	25%	21%	23%	21%	22%	25%	26%	35%	25%	23%	37%	31%	24%	29%
Price increase	17%	16%	20%	21%	21%	21%	21%	13%	12%	14%	13%	12%	11%	12%	16%	15%
New technology	8%	8%	14%	10%	15%	9%	9%	11%	11%	10%	9%	9%	6%	9%	9%	7%
Other	13%	12%	8%	7%	7%	7%	13%	8%	8%	3%	4%	4%	4%	7%	11%	6%
Don't know	2%	1%	3%	1%	3%	0%	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%
	270	170	370	270	0,0	0,0	1,0	170	1/0	0/0	170	1/0	1/0	1/0	1/0	170
Q9. Please indicate which of the follow	ing are maior	areas of co	ncentrati	on for vou	ir company	now and	l through 2	020.								
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Expansion of existing markets	55%	52%	45%	54%	53%	54%	46%	57%	59%	43%	53%	55%	53%	54%	50%	56%
Growth in existing products	50%	52%	58%	51%	58%	49%	47%	54%	56%	50%	58%	60%	56%	52%	50%	54%
÷.	26%	25%	23%	29%	24%	30%	24%	28%	29%	26%	32%	33%	34%	30%	30%	33%
Entry into new markets	20/0	23/0	23/0							21%	23%	24%	20%	27%	29%	25%
Entry into new markets New product lines	22%	23%	20%	25%	32%	24%	21%	24%	24%	21/0						14%
				25% 13%	32% 13%	24% 13%	21% 7%	24% 15%	24% 16%	8%	15%	17%	15%	15%	18%	14%
New product lines	22%	23%	20%								15% 28%	17% 30%	15% 24%	15% 27%	18% 26%	26%
New product lines Acquisition of new businesses	22% 12%	23% 13%	20% 17%	13%	13%	13%	7%	15%	16%	8%						
Acquisition of new businesses Technology innovation	22% 12% 29%	23% 13% 31%	20% 17% 30%	13% 31%	13% 34%	13% 30%	7% 34%	15% 34%	16% 34%	8% 21%	28%	30%	24%	27%	26%	26%
New product lines Acquisition of new businesses Technology innovation Construction of new locations	22% 12% 29% 8%	23% 13% 31% 8%	20% 17% 30% 5%	13% 31% 10%	13% 34% 12%	13% 30% 10%	7% 34% 6%	15% 34% 8%	16% 34% 9%	8% 21% 6%	28% 10%	30% 10%	24% 4%	27% 9%	26% 12%	26% 10%
New product lines Acquisition of new businesses Technology innovation Construction of new locations Internal restructuring	22% 12% 29% 8% 27%	23% 13% 31% 8% 28%	20% 17% 30% 5% 28%	13% 31% 10% 28%	13% 34% 12% 25%	13% 30% 10% 28%	7% 34% 6% 24%	15% 34% 8% 28%	16% 34% 9% 28%	8% 21% 6% 24%	28% 10% 25%	30% 10% 25%	24% 4% 28%	27% 9% 28%	26% 12% 25%	26% 10% 25%

				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Yes	51%	55%	41%	57%	55%	58%	56%	56%	56%	46%	51%	52%	53%	55%	59%	58%
No	30%	27%	38%	28%	29%	28%	28%	28%	28%	40%	36%	36%	37%	34%	28%	31%
Not sure	19%	18%	22%	15%	16%	14%	16%	16%	16%	14%	13%	12%	10%	11%	13%	11%
Q11. Now thinking about the people that	t work for y	our compan	y,betwee	n today a	nd the end	of 2020,	do you pla	n to?								
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Substantially increase your workforce	1%	1%	0%	1%	1%	1%	1%	2%	2%	1%	2%	2%	0%	1%	3%	2%
Moderately increase your workforce	29%	31%	28%	37%	33%	38%	34%	35%	35%	32%	37%	38%	27%	32%	28%	30%
Remain about the same	57%	57%	61%	53%	61%	51%	54%	53%	53%	60%	52%	51%	58%	57%	63%	59%
Decrease your workforce	12%	11%	9%	8%	5%	9%	7%	9%	9%	6%	8%	8%	15%	9%	5%	9%
Don't know	1%	0%	2%	0%	0%	0%	3%	1%	1%	1%	1%	1%	0%	1%	1%	1%
Q12. And thinking about other challenge	s that your	company fa	ces, whic	h of the fo	llowing are	e you con	cerned wit	h?								
				-			-			-				_	_	
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Existing U.S. competition	24%	23%	16%	25%	26%	25%	24%	24%	24%	18%	27%	29%	23%	25%	30%	29%
Governmental regulation	65%	64%	58%	64%	64%	64%	63%	61%	61%	68%	68%	69%	71%	68%	63%	69%
	58%	59%	64%	58%	62%	57%	69%	61%	60%	53%	57%	58%	66%	65%	61%	65%
Taxation		-								7%	9%	10%	8%	11%	9%	12%
Foreign competition	9%	8%	8%	9%	9%	9%	7%	10%	10%	-		23%				30%
Foreign competition Energy costs	9% 22%	8% 20%	8% 19%	9% 24%	26%	23%	22%	18%	18%	26%	24%		24%	19%	32%	
Foreign competition Energy costs Risk management	9% 22% 22%	8% 20% 24%	8% 19% 17%	9% 24% 22%	26% 18%	23% 22%	22% 21%	18% 26%	18% 26%	26% 21%	24% 22%	23%	19%	26%	25%	22%
Foreign competition Energy costs Risk management Adverse economic conditions	9% 22% 22% 44%	8% 20% 24% 45%	8% 19% 17% 44%	9% 24% 22% 39%	26% 18% 43%	23% 22% 38%	22% 21% 40%	18% 26% 37%	18% 26% 37%	26% 21% 35%	24% 22% 42%	23% 43%	19% 53%	26% 48%	25% 49%	22% 46%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs	9% 22% 22% 44% 66%	8% 20% 24% 45% 71%	8% 19% 17% 44% 83%	9% 24% 22% 39% 73%	26% 18% 43% 80%	23% 22% 38% 72%	22% 21% 40% 81%	18% 26% 37% 78%	18% 26% 37% 78%	26% 21% 35% 82%	24% 22% 42% 79%	23% 43% 79%	19% 53% 76%	26% 48% 78%	25% 49% 70%	22% 46% 77%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability	9% 22% 22% 44% 66% 12%	8% 20% 24% 45% 71% 12%	8% 19% 17% 44% 83% 13%	9% 24% 22% 39% 73% 12%	26% 18% 43% 80% 16%	23% 22% 38% 72% 11%	22% 21% 40% 81% 15%	18% 26% 37% 78% 15%	18% 26% 37% 78% 15%	26% 21% 35% 82% 7%	24% 22% 42% 79% 12%	23% 43% 79% 13%	19% 53% 76% 10%	26% 48% 78% 15%	25% 49% 70% 9%	22% 46% 77% 16%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability Rising supplier costs	9% 22% 22% 44% 66% 12% 34%	8% 20% 24% 45% 71% 12% 34%	8% 19% 17% 44% 83% 13% 30%	9% 24% 22% 39% 73% 12% 40%	26% 18% 43% 80% 16% 42%	23% 22% 38% 72% 11% 39%	22% 21% 40% 81% 15% 35%	18% 26% 37% 78% 15% 32%	18% 26% 37% 78% 15% 32%	26% 21% 35% 82% 7% 31%	24% 22% 42% 79% 12% 27%	23% 43% 79% 13% 26%	19% 53% 76% 10% 22%	26% 48% 78% 15% 25%	25% 49% 70% 9% 33%	22% 46% 77% 16% 35%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability Rising supplier costs Human resources	9% 22% 22% 44% 66% 12% 34% 45%	8% 20% 24% 45% 71% 12% 34% 47%	8% 19% 17% 44% 83% 13% 30% 48%	9% 24% 22% 39% 73% 12% 40% 48%	26% 18% 43% 80% 16% 42% 39%	23% 22% 38% 72% 11% 39% 50%	22% 21% 40% 81% 15% 35% 35%	18% 26% 37% 78% 15% 32% 43%	18% 26% 37% 78% 15% 32% 45%	26% 21% 35% 82% 7% 31% 40%	24% 22% 42% 79% 12% 27% 36%	23% 43% 79% 13% 26% 36%	19% 53% 76% 10% 22% 28%	26% 48% 78% 15% 25% 38%	25% 49% 70% 9% 33% 30%	22% 46% 77% 16% 35% 30%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability Rising supplier costs Human resources Cash flow	9% 22% 22% 44% 66% 12% 34% 45% 29%	8% 20% 24% 45% 71% 12% 34%	8% 19% 17% 44% 83% 13% 30%	9% 24% 22% 39% 73% 12% 40% 48% 28%	26% 18% 43% 80% 16% 42% 39% 29%	23% 22% 38% 72% 11% 39% 50% 28%	22% 21% 40% 81% 15% 35%	18% 26% 37% 78% 15% 32%	18% 26% 37% 78% 15% 32%	26% 21% 35% 82% 7% 31%	24% 22% 42% 79% 12% 27%	23% 43% 79% 13% 26% 36% 26%	19% 53% 76% 10% 22%	26% 48% 78% 15% 25%	25% 49% 70% 9% 33%	22% 46% 77% 16% 35%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability Rising supplier costs Human resources	9% 22% 22% 44% 66% 12% 34% 45% 29% 8%	8% 20% 24% 45% 71% 12% 34% 47%	8% 19% 17% 44% 83% 13% 30% 48%	9% 24% 22% 39% 73% 12% 40% 48%	26% 18% 43% 80% 16% 42% 39%	23% 22% 38% 72% 11% 39% 50%	22% 21% 40% 81% 15% 35% 35%	18% 26% 37% 78% 15% 32% 43%	18% 26% 37% 78% 15% 32% 45%	26% 21% 35% 82% 7% 31% 40%	24% 22% 42% 79% 12% 27% 36% 28% 8%	23% 43% 79% 13% 26% 36%	19% 53% 76% 10% 22% 28%	26% 48% 78% 15% 25% 38%	25% 49% 70% 9% 33% 30%	22% 46% 77% 16% 35% 30%
Foreign competition Energy costs Risk management Adverse economic conditions Health care costs Global political instability Rising supplier costs Human resources Cash flow	9% 22% 22% 44% 66% 12% 34% 45% 29%	8% 20% 24% 45% 71% 12% 34% 47% 28%	8% 19% 17% 44% 83% 13% 30% 48% 27%	9% 24% 22% 39% 73% 12% 40% 48% 28%	26% 18% 43% 80% 16% 42% 39% 29%	23% 22% 38% 72% 11% 39% 50% 28%	22% 21% 40% 81% 15% 35% 35% 26%	18% 26% 37% 78% 15% 32% 43% 27%	18% 26% 37% 78% 15% 32% 45% 27%	26% 21% 35% 82% 7% 31% 40% 33%	24% 22% 42% 79% 12% 27% 36% 28%	23% 43% 79% 13% 26% 36% 26%	19% 53% 76% 10% 22% 28% 27%	26% 48% 78% 15% 25% 38% 26%	25% 49% 70% 9% 33% 30% 32%	22% 46% 77% 16% 35% 30% 29%

Q13. Thinking specifically about New York excellent, good, fair or poor job of creating								e yours, ov	erall wou	ıld you say	the gover	nment of	the State o	of New You	rk is doing a	an
	5 d Musines			mpunics	ince yours i	Jun Succe	cu.									
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Excellent	1%	1%	0%	1%	0%	1%	1%	1%	1%	0%	1%	1%	0%	1%	0%	1%
Good	5%	4%	3%	6%	7%	6%	7%	7%	7%	8%	8%	7%	4%	4%	5%	4%
Fair	25%	25%	19%	24%	22%	25%	25%	25%	25%	31%	29%	29%	33%	29%	32%	30%
Poor	66%	67%	72%	67%	68%	67%	60%	64%	64%	61%	61%	62%	58%	64%	62%	63%
Don't know	3%	3%	6%	1%	3%	1%	6%	3%	2%	0%	1%	1%	5%	2%	1%	2%
Q14. Of the following, what would you like	e to see the	e Governor	and Legis	lature of I	New York f	ocus on?										
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Personal Income Tax Reform	50%	50%	52%	57%	57%	57%	57%	58%	59%	47%	55%	56%	52%	54%	NA	NA
Business Income Tax Reform	52%	52%	52%	57%	55%	57%	60%	63%	63%	60%	62%	62%	63%	63%	NA	NA
Estate Tax Reform	24%	23%	13%	30%	28%	30%	18%	29%	31%	24%	31%	33%	37%	34%	NA	NA
Sales Tax Reform	25%	25%	22%	29%	33%	28%	28%	24%	24%	22%	22%	22%	20%	25%	NA	NA
Infrastructure Development (roads, bridges, water, sewer)	42%	40%	30%	44%	46%	44%	51%	52%	52%	35%	43%	46%	49%	42%	38%	42%
Energy Infrastructure (power generation																
and transmission, natural gas)	24%	20%	9%	19%	18%	19%	32%	24%	23%	NA	NA	NA	NA	NA	NA	NA
Business Development Incentives	36%	33%	25%	27%	30%	27%	41%	31%	29%	35%	36%	37%	43%	36%	39%	38%
Ethics Reform	28%	31%	30%	46%	47%	46%	38%	43%	44%	36%	52%	55%	42%	42%	42%	40%
Spending Cuts	53%	57%	48%	59%	61%	58%	57%	53%	53%	44%	51%	53%	54%	58%	63%	64%
Other	17%	16%	22%	20%	21%	20%	19%	16%	16%	15%	13%	13%	19%	14%	12%	16%
Don't know	2%	2%	3%	1%	3%	1%	0%	0%	0%	1%	1%	1%	0%	0%	0%	0%
Q15. How confident are you in the ability of	of the gove	ernment of	the State	of New Yo	ork to impr	ove the k	ousiness cli	nate for bu	usinesses	like yours	here in Ne	w York o	ver the nex	t year? Ai	re you:	<u> </u>
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Very confident	1%	1%	3%	1%	0%	1%	1%	1%	1%	3%	1%	1%	1%	1%	0%	1%
Somewhat confident	12%	11%	6%	11%	11%	11%	21%	15%	14%	13%	14%	14%	13%	12%	14%	12%
Not very confident	40%	39%	41%	42%	39%	42%	43%	48%	49%	53%	48%	48%	53%	50%	43%	47%
Not at all confident	45%	48%	48%	46%	50%	45%	32%	35%	35%	32%	36%	37%	32%	37%	42%	38%
Don't know	2%	1%	2%	1%	0%	1%	3%	2%	1%	0%	1%	0%	1%	1%	0%	1%
											1					1

* Upstate 2019: All Upstate Regions

Q16. And thinking about the effor	rts of the federal go	vernment,	overall w	ould you s	say the fede	eral gove	rnment is c	loing an ex	cellent, g	good, fair o	r poor job	of creati	ng a busine	ss climate	in which c	ompanies
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Excellent	12%	13%	13%	18%	11%	19%	1%	6%	6%	0%	1%	1%	0%	0%	0%	0%
Good	27%	29%	41%	33%	37%	32%	28%	22%	20%	6%	6%	6%	0%	2%	3%	4%
Fair	32%	30%	25%	25%	24%	26%	35%	35%	35%	32%	29%	28%	19%	22%	24%	21%
Poor	25%	25%	20%	22%	28%	21%	32%	33%	33%	58%	59%	61%	77%	73%	74%	72%
Don't know	4%	3%	2%	2%	1%	2%	3%	5%	5%	4%	5%	4%	4%	2%	0%	2%
Q17. How confident are you in th	e ability of the fede	ral governr	nent to in	nprove the	e business (climate fo	or business	es like you	rs here ir	n New York	over the r	iext year	? Are you:			
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
Very confident	7%	7%	9%	8%	4%	9%	4%	3%	3%	4%	5%	5%	0%	0%	0%	1%
Somewhat confident	30%	30%	31%	38%	42%	37%	38%	36%	36%	25%	27%	28%	4%	7%	4%	8%
Not very confident	42%	43%	44%	38%	37%	38%	34%	42%	43%	40%	44%	44%	53%	50%	53%	45%
Not at all confident	19%	19%	14%	15%	17%	15%	22%	18%	17%	28%	22%	21%	41%	41%	43%	44%
Don't know	1%	1%	2%	0%	0%	0%	1%	1%	1%	3%	2%	1%	3%	1%	0%	2%
Q30. Do you think your company	will be in business i	in New Yorl	k ten year	s from to	day or not?											1
			1		•											
				Upstate		Other		Upstate	Other		Upstate	Other				
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs				
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016				
Yes	56%	, 59%	52%	66%	64%	66%	65%	65%	65%	67%	64%	65%				
No	17%	15%	14%	13%	12%	14%	13%	12%	12%	10%	10%	11%				
Don't know	27%	26%	34%	21%	24%	20%	22%	23%	23%	24%	25%	25%				
Q31. If you had it all to do all over	r again, considering	all factors,	would yo	ou locate y	our busine	ss in Nev	v York or so	omeplace e	lse?	•				ı		
													-			
				Upstate		Other		Upstate	Other		Upstate	Other		Upstate		Upstate
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs	Syracuse	Total	Syracuse	Total
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016	2015	2015	2014	2014
New York	32%	31%	22%	33%	25%	35%	40%	41%	41%	40%	39%	39%	28%	29%	26%	28%
Someplace else	64%	66%	75%	64%	72%	63%	56%	56%	56%	60%	56%	56%	68%	67%	72%	69%
Don't know	4%	3%	3%	2%	3%	2%	4%	4%	4%	0%	5%	4%	4%	3%	1%	4%

Q36. Do you offer a pension or 401K to you	ur employe	ees?	-												
														T	
				Upstate		Other		Upstate	Other		Upstate	Other			
	Upstate	CR, CNY,	Central	Total	Syracuse	MSAs	Syracuse	Total	MSAs	Syracuse	Total	MSAs			
	2019*	FL, WNY*	NY	2018	2018	2018	2017	2017	2017	2016	2016	2016			
Yes	80%	84%	84%	85%	83%	86%	85%	83%	82%	79%	82%	85%			
Νο	18%	14%	14%	13%	17%	13%	10%	14%	14%	21%	15%	14%			
Don't know	2%	2%	2%	1%	0%	1%	4%	3%	3%	0%	3%	2%			