	Total	Albany	Buffalo	Rochester	Syracuse
Engineering and Construction	17%	19%	16%	12%	20%
ood and Beverage	5%	4%	8%	5%	4%
Financial	5%	7%	3%	6%	2%
Vianufacturing	17%	12%	20%	19%	20%
Retail	16%	21%	14%	17%	10%
Service	25%	23%	22%	27%	30%
Wholesale and Distribution	14%	15%	17%	10%	15%
Other	1%	0%	1%	3%	0%
A		Name Variation			
As you think about the current business or say they are considerably better, a little be			-		would you
	Total	Albany	Buffalo	Rochester	Syracus
Considerably better	2%	2%	0%	1%	4%
A little better	26%	29%	19%	29%	22%
About the same	26%	27%	31%	25%	20%
A little worse	26%	23%	23%	29%	30%
Considerably worse	21%	20%	26%	16%	24%
Considerably better	Total 4%	Albany 5%	Buffalo 4%	Rochester 3%	Syracus 5%
A little better About the same A little worse	4% 28% 27% 24%	5% 33% 27% 21%	4% 21% 28% 25%	3% 28% 28% 28%	5% 26% 22% 26%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust	4% 28% 27% 24% 17% try, how would you des	5% 33% 27% 21% 14%	4% 21% 28% 25% 21%	3% 28% 28% 28% 14%	5% 26% 22% 26% 22%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust	4% 28% 27% 24% 17% try, how would you des	5% 33% 27% 21% 14%	4% 21% 28% 25% 21%	3% 28% 28% 28% 14%	5% 26% 22% 26% 22% ditions in
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago	4% 28% 27% 24% 17% try, how would you des	5% 33% 27% 21% 14% cribe the curre	4% 21% 28% 25% 21% nt business or	3% 28% 28% 28% 14%	26% 22% 26% 22%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better	4% 28% 27% 24% 17% try, how would you deso? Total	5% 33% 27% 21% 14% cribe the curre	4% 21% 28% 25% 21% nt business or	3% 28% 28% 28% 14% economic cond	5% 26% 22% 26% 22% ditions in
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better	4% 28% 27% 24% 17% try, how would you deso? Total 4%	5% 33% 27% 21% 14% cribe the curre	4% 21% 28% 25% 21% nt business or Buffalo 1%	3% 28% 28% 28% 14% economic cond Rochester 3%	5% 26% 22% 26% 22% ditions in Syracus 1%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better About the same	4% 28% 27% 24% 17% try, how would you desco? Total 4% 21%	5% 33% 27% 21% 14% cribe the curre Albany 7% 22%	4% 21% 28% 25% 21% nt business or Buffalo 1% 21%	3% 28% 28% 28% 14% reconomic cond Rochester 3% 18%	5% 26% 22% 26% 22% ditions in Syracus 1% 24%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better About the same A little worse	4% 28% 27% 24% 17% try, how would you deso? Total 4% 21% 26%	5% 33% 27% 21% 14% cribe the curre Albany 7% 22% 26%	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29%	3% 28% 28% 28% 14% economic cond Rochester 3% 18% 26%	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better About the same A little worse Considerably worse And looking forward from today through the	4% 28% 27% 24% 17% try, how would you deso? Total 4% 21% 26% 30% 19% ne next year, how would	5% 33% 27% 21% 14% cribe the curre Albany 7% 22% 26% 26% 19% d you describe	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29% 28% 20% your expectat	3% 28% 28% 28% 14% reconomic cond Rochester 3% 18% 26% 37% 16% iions for your in	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22% 32% 21% adustry her
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months age Considerably better A little better About the same A little worse Considerably worse And looking forward from today through the New York?	4% 28% 27% 24% 17% try, how would you desco? Total 4% 21% 26% 30% 19% ne next year, how would Total	5% 33% 27% 21% 14% cribe the curre Albany 7% 22% 26% 26% 19% d you describe Albany	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29% 28% 20% your expectat	3% 28% 28% 28% 14% reconomic cond Rochester 3% 18% 26% 37% 16% ions for your in	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22% 32% 21% dustry her
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better About the same A little worse Considerably worse And looking forward from today through the New York? Considerably better	4% 28% 27% 24% 17% try, how would you desco? Total 4% 21% 26% 30% 19% Ten next year, how would Total 6%	5% 33% 27% 21% 14% cribe the curre Albany 7% 22% 26% 26% 19% d you describe Albany 8%	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29% 28% 20% your expectat Buffalo 5%	3% 28% 28% 28% 14% reconomic cond Rochester 3% 18% 26% 37% 16% ions for your in Rochester 5%	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22% 32% 21% dustry her Syracus 6%
A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months ago Considerably better A little better About the same A little worse Considerably worse And looking forward from today through the New York? Considerably better A little better A little better	4% 28% 27% 24% 17% try, how would you desco? Total 4% 21% 26% 30% 19% Total 6% 29%	5% 33% 27% 21% 14% Cribe the curre Albany 7% 22% 26% 26% 19% d you describe Albany 8% 33%	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29% 28% 20% your expectat Buffalo 5% 29%	3% 28% 28% 28% 14% Rochester 3% 18% 26% 37% 16% ions for your in Rochester 5% 25%	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22% 32% 21% dustry her Syracus 6% 29%
Considerably better A little better About the same A little worse Considerably worse Now thinking specifically about your indust New York as compared with six months age Considerably better A little better About the same A little worse Considerably worse And looking forward from today through the New York? Considerably better A little worse A little worse	4% 28% 27% 24% 17% try, how would you desco? Total 4% 21% 26% 30% 19% Ten next year, how would Total 6%	5% 33% 27% 21% 14% cribe the curre Albany 7% 22% 26% 26% 19% d you describe Albany 8%	4% 21% 28% 25% 21% nt business or Buffalo 1% 21% 29% 28% 20% your expectat Buffalo 5%	3% 28% 28% 28% 14% reconomic cond Rochester 3% 18% 26% 37% 16% ions for your in Rochester 5%	5% 26% 22% 26% 22% ditions in Syracus 1% 24% 22% 32% 21% dustry her Syracus

14%

19%

16%

16%

Considerably worse

16%

Now thinking specifically about your firm, what are your expectations for revenue through the year 2010? Do you believe your revenue will...?

	Total	Albany	Buffalo	Rochester	Syracuse
Grow substantially	3%	5%	3%	3%	2%
Grow moderately	32%	41%	36%	23%	26%
Stay about the same	33%	28%	35%	38%	35%
Decrease moderately	24%	20%	19%	29%	28%
Decrease substantially	7%	7%	7%	6%	9%

Again as you consider your firm and your existing customer base, do you expect to realize additional revenue from your existing customers, about the same revenue from your existing customers as you currently realize or less revenue from your existing custo

	Total	Albany	Buffalo	Rochester	Syracuse
Additional revenue	16%	20%	20%	11%	11%
About the same revenue	48%	49%	42%	55%	43%
Less revenue	36%	31%	38%	34%	46%

Continuing to focus on your firm, please think quickly about profitability. Between today and the end of the calendar year 2010 do you expect your profits to grow substantially, grow moderately, stay about the same, decrease moderately or decrease substant

	Total	Albany	Buffalo	Rochester	Syracuse
Grow substantially	3%	4%	2%	3%	2%
Grow moderately	27%	33%	26%	22%	23%
Stay about the same	32%	27%	33%	34%	34%
Decrease moderately	29%	25%	30%	34%	29%
Decrease substantially	9%	11%	9%	7%	11%

Businesses and the executives that direct them strive to enhance profitability in many ways. Through which of the following strategies do you plan to MOST enhance your firm's profitability over the next year?

	Total	Albany	Buffalo	Rochester	Syracuse	
Market/Demand growth	40%	43%	42%	39%	29%	
Cost reduction	42%	41%	42%	40%	48%	
Price increase	6%	5%	8%	7%	6%	
New technology	9%	8%	6%	9%	15%	
Other	3%	3%	3%	5%	2%	

Please tell me which of the following are major areas of concentration for your firm now and through 2010.

	Total	Albany	Buffalo	Rochester	Syracuse
Expansion of existing markets	53%	58%	52%	46%	57%
Growth in existing products	46%	47%	48%	39%	51%
Entry into new markets	35%	36%	40%	31%	34%
Internal restructuring	35%	32%	33%	41%	34%
New product lines	30%	30%	30%	21%	38%
Technology innovation	26%	28%	21%	25%	30%
Acquisition of new businesses	14%	13%	20%	15%	10%
Construction of new locations	10%	15%	6%	12%	5%
Other	8%	7%	9%	8%	9%

Please indicate which of the following is the	MAIN area of concen	tration for you	r company nov	w and through ?	2010.
	Total	Albany	Buffalo	Rochester	Syracuse
Expansion of existing markets	32%	39%	30%	24%	34%
Growth in existing products	19%	17%	20%	20%	18%
Internal restructuring	12%	12%	13%	14%	7%
Entry into new markets	11%	10%	13%	13%	9%
New product lines	7%	5%	6%	4%	15%
Technology innovation	6%	4%	5%	8%	9%
Acquisition of new businesses	4%	3%	6%	5%	2%
Construction of new locations	3%	4%	3%	4%	1%
Other	6%	6%	5%	8%	5%
Do you intend to invest between today throu	igh 2010 in any fixed	assets for your	firm designed	to meet growi	ng demand
reduce costs or enhance productivity?					
	Total	Albany	Buffalo	Rochester	Syracuse
Yes	51%	57%	49%	48%	49%
No	39%	35%	45%	41%	37%
Not sure	10%	8%	7%	11%	15%
What is the main way you expect to finance	those assets?				
	Total	Albany	Buffalo	Rochester	Syracuse
Internally generated funds	65%	66%	66%	56%	70%
Borrow from a financial institution	26%	29%	18%	35%	18%
Private equity	3%	2%	4%	2%	3%
Not sure	7%	3%	12%	7%	10%
Now thinking about the people that work for	your firm, do you int	end to substar	tially increase	, moderately ir	ncrease,
remain about the same or decrease your wo	•		•	•	
•	Total	Albany	Buffalo	Rochester	Syracuse
	1%	2%	0%	0%	0%
Substantially increase		2.50/	19%	18%	18%
	21%	26%	1970	10/0	10/0
Substantially increase Moderately increase Remain about the same	21% 62%	26% 55%	64%	60%	72%

	Total	Albany	Buffalo	Rochester	Syracuse
Health care costs	76%	74%	69%	78%	84%
Taxation	70%	72%	72%	69%	66%
Adverse economic conditions	67%	69%	72%	59%	68%
Governmental regulation	63%	63%	66%	66%	54%
Energy costs	45%	44%	50%	44%	45%
Cash flow	39%	37%	47%	37%	33%
Rising supplier costs	37%	38%	41%	30%	41%
Existing U.S. competition	27%	27%	31%	23%	28%
Ability to obtain suitable financing	23%	20%	25%	20%	30%
Risk management	22%	22%	19%	25%	20%
Human resources	20%	23%	16%	22%	16%
oreign competition	15%	14%	14%	13%	21%
Availability of equity financing	14%	13%	16%	12%	20%
Global political instability	11%	15%	9%	11%	9%
Other	9%	9%	11%	8%	10%
Which of the challenges you selected are you	Total	Albany	Buffalo	Rochester	Syracuse
		†			-
Adverse economic conditions	25%	28%	26%	20%	22%
Governmental regulation	22%	27%	16%	25%	18%
Taxation	15%	8%	18%	22%	13%
Health care costs	9%	8%	5%	8%	17%
Cash flow	7%	5%	11%	8%	7%
Existing U.S. competition	5%	5%	10%	4%	4%
Ability to obtain suitable financing	4%	6%	4%	2%	4%
Foreign competition	2%	2%	2%	0%	6%
Energy costs	2%	3%	0%	3%	4%
Rising supplier costs	2%	3%	2%	2%	1%
Availability of equity financing	1%	2%	1%	1%	1%
Risk management	0%	1%	0%	1%	0%
Global political instability	0%	0%	0%	0%	0%
Human resources	0%	0%	0%	1%	0%
Other	4%	3%	6%	5%	2%