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**OUARTERLY CONSUMER CONFIDENCE BY EIGHT NEW YORK STATE MSA'S** 

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# Consumer Confidence Plummets to Record Low, Everywhere Willingness to Spend Down by 1/3 Since Spring '07 Rebate Checks Provide No Bounce

**Loudonville, NY** –Consumer Confidence in New York State decreased in the second quarter of 2008, according to the latest *Quarterly Consumer Confidence* survey released today by the Siena (College) Research Institute (SRI). At 56.6, the New York City region had the highest overall consumer confidence of the eight regions measured by SRI, and the Utica region had the lowest, at 50.4.

| Current confidence is up:              | Future confidence is up:   |
|--|--|
| Nowhere                                | Nowhere  |
| Current confidence is down:            | Future confidence is down:   |
| 14.8 points in Mid Hudson to 52.7 (#6) | 11.5 points in Binghamton to 46.7 (#6)   |
| 11.4 points in Syracuse to 61.0 (#3)   | 10.0 points in Buffalo to 44.3 (#8)  |
| 11.4 points in Utica to 58.0 (#7)      | 9.8 points in Syracuse to 47.9 (#5)  |
| 9.4 points in Rochester to 58.8 (#5)   | 9.0 points in Albany to 50.9 (#4)  |
| 9.1 points in NYC to 58.0 (#6)         | 8.0 points in Utica to 45.5 (#7)   |
| 8.7 points in Binghamton to 61.0 (#2)  | 6.6 points in Mid Hudson to 53.1 (#2)  |
| 8.3 points in Albany to 58.8 (#4)      | 5.4 points in NYC to 55.7 (#1)   |
| 4.2 points in Buffalo to 62.9 (#1)     | 2.9 points in Rochester to 51.6 (#3)   |
| 1 1 5 6 8                              | Current confidence is down: 4.8 points in Mid Hudson to 52.7 (#6) 1.4 points in Syracuse to 61.0 (#3) 1.4 points in Utica to 58.0 (#7) 9.4 points in Rochester to 58.8 (#5) 9.1 points in NYC to 58.0 (#6) 8.7 points in Binghamton to 61.0 (#2) 8.3 points in Albany to 58.8 (#4) |

"Just when we thought we had stopped the bleeding, we are hemorrhaging. These are the biggest drops across the board that we have ever seen. Every morning this quarter the consumer woke up to the news that gas prices were reaching new highs," according to Dr. Douglas Lonnstrom, Siena College professor of finance and statistics and SRI Founding Director. "The normal errand run to buy gas and groceries now drives most consumers down a dark one way street. As we study the areas of New York, we now find little difference in the willingness to spend across the entire state. Down and low, we march together."

SRI's **Quarterly Consumer Confidence Index report** reports regions known as "metropolitan statistical areas" (MSA's). An MSA is a core urbanized area of 50,000 or more people plus adjacent counties with strong social or economic ties, as measured by commuting patterns. SRI has been following quarterly consumer confidence trends by MSA since the 4<sup>th</sup> quarter of 2001 – the quarter following the 9/11 attacks that rocked New York City, the State, the nation and the world.

The following table compares the 2<sup>nd</sup> quarter of 2008 with the 2<sup>nd</sup> quarter of 2007 across each of eight MSA's for Overall, Current and Future Confidence. One year data for Utica and Mid Hudson is now available. The table lists the one year decline in index points for each MSA.

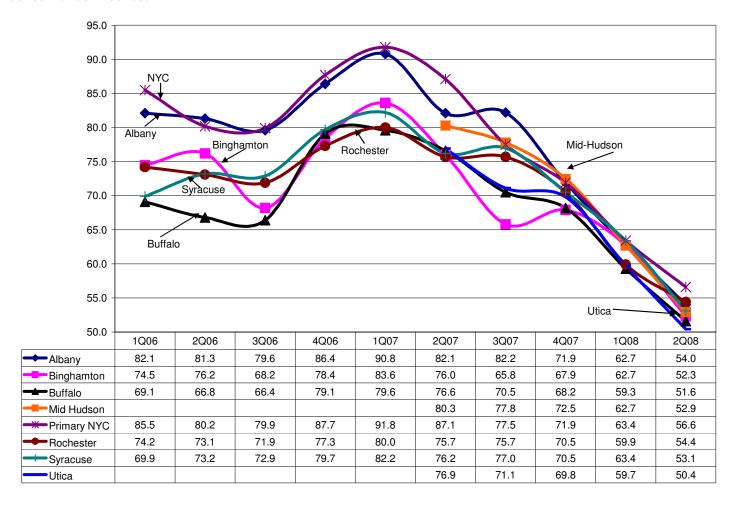
|            | Overall | Current | Future |
|------------|---------|---------|--------|
| NYC        | -30.5   | -35.2   | -27.5  |
| Albany     | -28.1   | -34.0   | -24.3  |
| Mid Hudson | -27.4   | -34.8   | -22.6  |
| Utica      | -26.5   | -30.7   | -23.8  |
| Buffalo    | -25.0   | -29.5   | -22.1  |
| Binghamton | -23.7   | -25.8   | -22.4  |
| Syracuse   | -23.1   | -28.4   | -19.7  |
| Rochester  | -21.3   | -31.0   | -15.1  |

Listed in order of decline of overall confidence

The intent of the Consumer Confidence Index is to measure peoples' willingness to spend, as opposed to their ability to spend. The eight MSA's studied - Albany, Binghamton, Buffalo, Mid Hudson, NYC, Rochester, Syracuse, and Utica - are profiled in an attempt to provide regional measures of the state's economic health. This data reports consumer confidence for the 2nd quarter by MSA and should not be confused with SRI's monthly New York State index.

Siena Research Institute 2nd Quarter 2008 Consumer Confidence, by MSA Tuesday, July 1, 2008 Page 2 of 2

The SRI survey measures *current* and *future* consumer confidence, which combined provides the *overall* consumer confidence.



While Consumer Confidence is reported as an *index* number, the *buying plans* portion of the survey reflects the percentage of respondents who plan specific expenditures in the next six months. Of the 40 buying decisions possible across the eight MSA's, 26 were down.

|             | Buying Plans: 2 <sup>nd</sup> Quarter 2008, by MSA |            |            |            |           |            |           |            |  |  |  |  |  |
|-------------|--|------------|------------|------------|-----------|------------|-----------|------------|--|--|--|--|--|
|             | Albany   | Binghamton | Buffalo    | Mid Hudson | NYC       | Rochester  | Syracuse  | Utica      |  |  |  |  |  |
| Car/Truck   | 8.5%   | 7.5%       | 8.8%       | 9.8%       | 9.5%      | 10.2%      | 12.7%     | 9.5%       |  |  |  |  |  |
|             | (-4.2 pts)   | (-5.9 pts) | (-1.9 pts) | (-0.7 pt)  | (0.5 pt)  | (-0.7 pt)  | (2.2 pts) | (-1.7 pts) |  |  |  |  |  |
| Computer    | 9.9%   | 8.7%       | 6.8%       | 10.0%      | 14.6%     | 6.3%       | 7.5%      | 6.8%       |  |  |  |  |  |
|             | (-0.1 pt)  | (1.9 pts)  | (0.5 pt)   | (-2.4 pts) | (0.5 pt)  | (-1.5 pts) | (-2.5 pt) | (-0.7 pt)  |  |  |  |  |  |
| Furniture   | 10.4%  | 9.5%       | 9.2%       | 14.6%      | 18.6%     | 9.7%       | 11.2%     | 13.4%      |  |  |  |  |  |
|             | (-4.0 pts)   | (-5.1 pt)  | (-6.2 pt)  | (-1.5 pts) | (-0.7 pt) | (-1.5 pts) | (0.7 pt)  | (-1.2 pts) |  |  |  |  |  |
| Home        | 3.1%   | 2.4%       | 1.9%       | 5.6%       | 4.5%      | 2.9%       | 3.9%      | 2.7%       |  |  |  |  |  |
|             | (-0.1 pt)  | (-2.2 pt)  | (-0.3 pt)  | (1.2 pt)   | (0.0  pt) | (0.2 pt)   | (1.5 pts) | (-0.5 pt)  |  |  |  |  |  |
| Maj. Home   | 19.9%  | 20.4%      | 18.2%      | 21.0%      | 14.4%     | 16.8%      | 20.4%     | 20.2%      |  |  |  |  |  |
| Improvement | (-1.8 pt)  | (0.7 pt)   | (0.9 pt)   | (-1.6 pts) | (-0.1 pt) | (-2.2 pts) | (2.6 pts) | (2.7 pts)  |  |  |  |  |  |

<sup>()</sup> reflects change from previous quarter

The SRI survey was conducted by random telephone calls to adults over the age of 18. The New York City index is based on an average of SRI's monthly consumer confidence surveys. Each of the other metro area indexes is based on over 400 respondents. Survey Cross-tabs and frequencies for the consumer confidence of each metro area can be found on the Web at: <a href="https://www.siena.edu/SRI/2Q08CCI">www.siena.edu/SRI/2Q08CCI</a>

#### QuarterlytrendsMSA

|                | 4Q04   | 1Q05     | 2Q05    | 3Q05     | 4Q05   | 1Q06  | 2Q06  | 3Q06  | 4Q06  | 1Q07  | 2Q07  | 3Q07  | 4Q07 | 1Q08 | 2Q08 |       |
|----------------|--------|----------|---------|----------|--------|-------|-------|-------|-------|-------|-------|-------|------|------|------|-------|
| Nation*        |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 93.9   | 94.1     | 90.2    | 87.5     | 82.4   | 88.9  | 83.8  | 84.0  | 92.5  | 92.2  | 86.9  | 85.7  | 77.5 | 72.9 | 59.6 | -13.3 |
| ICC            | 105.1  | 109.4    | 107.5   | 106.6    | 100.2  | 108.3 | 103.4 | 101.3 | 107.1 | 107.2 | 103.9 | 100.3 | 93.4 | 87.5 | 72.6 | -14.9 |
| ICE            | 86.6   | 84.3     | 79.1    | 75.2     | 71.0   | 76.5  | 71.2  | 72.9  | 83.1  | 82.6  | 76.1  | 76.4  | 67.3 | 63.5 | 51.2 | -12.3 |
| NYS            |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 81.3   | 80.9     | 79.1    | 77.2     | 76.9   | 81.3  | 76.2  | 75.9  | 85.3  | 87.9  | 81.3  | 76.4  | 70.1 | 61.4 | 54.3 | -7.1  |
| ICC            | 87.1   | 89.8     | 89.0    | 86.4     | 83.0   | 90.6  | 85.6  | 83.4  | 89.0  | 92.8  | 88.7  | 83.9  | 78.4 | 66.7 | 58.4 | -8.3  |
| ICE            | 77.6   | 75.2     | 72.7    | 71.3     | 73.0   | 75.4  | 70.1  | 71.0  | 83.0  | 84.7  | 76.6  | 71.6  | 64.7 | 57.9 | 51.6 | -6.3  |
| Albany         |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 84.6   | 85.6     | 87.6    | 74.8     | 76.8   | 82.1  | 81.3  | 79.6  | 86.4  | 90.8  | 82.1  | 82.2  | 71.9 | 62.7 | 54.0 | -8.7  |
| ICC            | 93.6   | 94.0     | 98.1    | 83.7     | 84.5   | 91.3  | 90.9  | 87.1  | 90.2  | 99.3  | 92.8  | 86.8  | 82.6 | 67.1 | 58.8 | -8.3  |
| ICE            | 78.8   | 80.3     | 80.8    | 69.1     | 71.8   | 76.1  | 75.2  | 74.7  | 83.9  | 85.4  | 75.2  | 79.3  | 65.0 | 59.9 | 50.9 | -9.0  |
| Binghamton     |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 75.4   | 78.2     | 73.6    | 68.3     | 70.5   | 74.5  | 76.2  | 68.2  | 78.4  | 83.6  | 76.0  | 65.8  | 67.9 | 62.7 | 52.3 | -10.4 |
| ICC            | 82.2   | 85.6     | 87.1    | 81.9     | 82.2   | 87.1  | 91.7  | 80.7  | 90.2  | 96.6  | 86.8  | 84.1  | 83.0 | 69.7 | 61.0 | -8.7  |
| ICE            | 71.0   | 73.5     | 65.0    | 59.6     | 63.0   | 66.4  | 66.2  | 60.1  | 70.8  | 75.2  | 69.1  | 54.0  | 58.2 | 58.2 | 46.7 | -11.5 |
| Buffalo        |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 71.6   | 66.2     | 67.0    | 68.6     | 63.4   | 69.1  | 66.8  | 66.4  | 79.1  | 79.6  | 76.6  | 70.5  | 68.2 | 59.3 | 51.6 | -7.7  |
| ICC            | 84.9   | 81.1     | 89.0    | 87.1     | 77.7   | 83.0  | 83.4  | 82.6  | 90.6  | 94.0  | 92.4  | 85.3  | 80.0 | 67.1 | 62.9 | -4.2  |
| ICE            | 63.0   | 56.7     | 52.8    | 56.7     | 54.3   | 60.1  | 56.2  | 56.0  | 71.8  | 70.3  | 66.4  | 61.1  | 60.6 | 54.3 | 44.3 | -10.0 |
| Mid Hudson     |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 80.3  | 77.8  | 72.5 | 62.7 | 52.9 | -9.8  |
| ICC            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 87.5  | 83.4  | 80.3 | 67.5 | 52.7 | -14.8 |
| ICE            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 75.7  | 74.2  | 67.4 | 59.6 | 53.1 | -6.6  |
| Primary NYC    |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 79.3   | 81.8     | 83.3    | 79.9     | 81.6   | 85.5  | 80.2  | 79.9  | 87.7  | 91.8  | 87.1  | 77.5  | 71.9 | 63.4 | 56.6 | -6.8  |
| ICC            | 83.0   | 88.3     | 87.5    | 87.5     | 86.0   | 91.3  | 86.0  | 84.5  | 90.9  | 94.7  | 93.2  | 82.2  | 77.3 | 67.1 | 58.0 | -9.1  |
| ICE            | 76.9   | 77.6     | 80.5    | 74.9     | 78.8   | 81.7  | 76.4  | 76.9  | 85.6  | 90.0  | 83.2  | 74.4  | 68.4 | 61.1 | 55.7 | -5.4  |
| Rochester      |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 76.8   | 75.4     | 72.0    | 68.3     | 70.2   | 74.2  | 73.1  | 71.9  | 77.3  | 80.0  | 75.7  | 75.7  | 70.5 | 59.9 | 54.4 | -5.5  |
| ICC            | 83.4   | 87.9     | 86.4    | 78.4     | 80.3   | 85.3  | 88.7  | 87.1  | 87.1  | 89.0  | 89.8  | 87.1  | 83.0 | 68.2 | 58.8 | -9.4  |
| ICE            | 72.5   | 67.4     | 62.8    | 61.8     | 63.7   | 67.2  | 63.0  | 62.0  | 71.0  | 74.2  | 66.7  | 68.4  | 62.5 | 54.5 | 51.6 | -2.9  |
| Syracuse       |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | 74.4   | 73.8     | 74.4    | 71.0     | 73.1   | 69.9  | 73.2  | 72.9  | 79.7  | 82.2  | 76.2  | 77.0  | 70.5 | 63.4 | 53.1 | -10.3 |
| ICC            | 84.9   | 87.9     | 87.5    | 81.1     | 85.3   | 84.1  | 88.3  | 83.4  | 89.0  | 92.1  | 89.4  | 90.9  | 81.5 | 72.4 | 61.0 | -11.4 |
| ICE            | 67.6   | 64.7     | 65.9    | 64.5     | 65.2   | 60.8  | 63.5  | 66.2  | 73.7  | 75.9  | 67.6  | 68.1  | 63.5 | 57.7 | 47.9 | -9.8  |
| Utica          |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| ICS            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 76.9  | 71.1  | 69.8 | 59.7 | 50.4 | -9.3  |
| ICC            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 88.7  | 85.3  |      | 69.4 | 58.0 | -11.4 |
| ICE            | N/A    | N/A      | N/A     | N/A      | N/A    | N/A   | N/A   | N/A   | N/A   | N/A   | 69.3  | 62.0  | 62.0 | 53.5 | 45.5 | -8.0  |
| ICS - Overall  | Concu  | mar Ca   | nfidono | •        |        |       |       |       |       |       |       |       |      |      |      |       |
| ICC - Current  |        |          |         |          | \      |       |       |       |       |       |       |       |      |      |      |       |
| ICE - Future E |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
|                |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |
| * National Ind | ex con | npiled b | y Unive | ersity o | Michig | an    |       |       |       |       |       |       |      |      | ·    |       |
|                |        |          |         |          |        |       |       |       |       |       |       |       |      |      |      |       |

| 2Q08                   | ALB  | BIN  | BUF  | MDH  | ROC  | SYR  | UTC  | NYS  | NYC  |
|------------------------|------|------|------|------|------|------|------|------|------|
| OVERALL                |      |      |      |      |      |      |      |      |      |
| Car/Truck              |      |      |      |      |      |      |      |      |      |
| Yes                    | 8.5  | 7.5  | 8.8  | 9.8  | 10.2 | 12.7 | 9.5  | 9.8  | 9.5  |
| No                     | 87.9 | 88.3 | 87.6 | 88.0 | 87.3 | 85.2 | 87.8 | 87.4 | 88.2 |
| Not Sure               | 3.6  | 4.1  | 3.6  | 2.2  | 2.4  | 2.2  | 2.7  | 2.8  | 2.3  |
| Computer               |      |      |      |      |      |      |      |      |      |
| Yes                    | 9.9  | 8.7  | 6.8  | 10.0 | 6.3  | 7.5  | 6.8  | 11.5 | 14.6 |
| No                     | 86.4 | 87.4 | 89.1 | 86.1 | 89.5 | 88.8 | 89.5 | 83.4 | 78.3 |
| Not Sure               | 3.6  | 3.9  | 4.1  | 3.9  | 4.1  | 3.6  | 3.6  | 5.1  | 7.1  |
| Furniture              |      |      |      |      |      |      |      |      |      |
| Yes                    | 10.4 | 9.5  | 9.2  | 14.6 | 9.7  | 11.2 | 13.4 | 15.9 | 18.6 |
| No                     | 84.5 | 86.2 | 85.9 | 81.0 | 85.9 | 83.5 | 81.3 | 78.8 | 74.5 |
| Not Sure               | 5.1  | 4.4  | 4.9  | 4.4  | 4.4  | 5.4  | 5.4  | 5.3  | 6.9  |
| Home                   |      |      |      |      |      |      |      |      |      |
| Yes                    | 3.1  | 2.4  | 1.9  | 5.6  | 2.9  | 3.9  | 2.7  | 3.2  | 4.5  |
| No                     | 94.4 | 96.6 | 96.1 | 91.7 | 96.4 | 94.9 | 95.9 | 94.4 | 92.4 |
| Not Sure               | 2.4  | 1.0  | 1.9  | 2.7  | 0.7  | 1.2  | 1.5  | 2.3  | 3.1  |
| Major Home Improvement |      |      |      |      |      |      |      |      |      |
| Yes                    | 19.9 | 20.4 | 18.2 | 21.0 | 16.8 | 20.4 | 20.2 | 16.4 | 14.4 |
| No                     | 72.4 | 73.3 | 77.9 | 74.1 | 78.1 | 74.7 | 75.2 | 77.7 | 79.1 |
| Not Sure               | 7.7  | 6.3  | 3.9  | 4.9  | 5.1  | 4.9  | 4.6  | 5.9  | 6.6  |